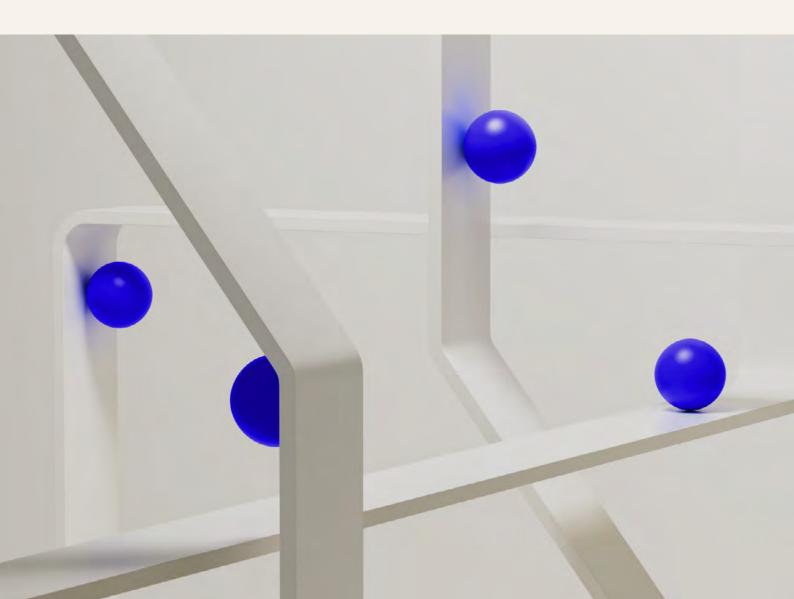


Financial Infrastructure Report

2024



Selected key figures



иок **355bn**

Daily turnover in Norges Bank's settlement system



111

Number of banks with an account at Norges Bank



иок **35.5bn**

Value of banknotes in circulation



NOK 10 m

Daily number of transactions in the Norwegian Interbank Clearing System (NICS)



иок 108bn

Daily turnover in securities settlement



83%

Share of peer-to-peer payments made on a mobile phone

Norges Bank's Financial Infrastructure Report

In its annual <u>Financial Infrastructure Report</u>, Norges Bank discusses developments, vulnerabilities and risks in the financial infrastructure. The *Report* is a part of Norges Bank's work to promote financial stability and contribute to an efficient and secure financial infrastructure.

Norges Bank's other reports on financial stability

In its bi-annual <u>Financial Stability Report</u>, Norges Bank assesses the prospects for financial stability. The *Report* discusses cyclical and structural trends in banks, other financial institutions, the financial markets and the Norwegian economy that are of importance for vulnerabilities and risks in the financial sector.

<u>Norway's financial system</u> is published annually and provides a comprehensive overview of Norway's financial system, its tasks and the performance of these tasks.

Contents

	Executive Board's assessment	5
	Norges Bank's responsibilities	8
1.	Security and contingency arrangements	11
1.1	Security and contingency arrangements have become more important and	
	more demanding	11
1.2	Security in individual entities is the first line of defence	12
1.3	Norges Bank's contribution to strengthening security and contingency	
	arrangements in the financial sector	13
2.	Central bank money and settlement	19
2.1	The settlement system	19
2.2	Cash still plays an important role in the payment system	25
2.3	Norges Bank's research on central bank digital currency	30
3.	Payment costs	35
3.1	Payments at points of sale	35
3.2	Billing fees are too high	41
4.	Crypto-assets	43
4.1	Market developments and ownership in Norway	43
4.2	Crypto-asset regulation	45
5.	Requirement to use central counterparties in the EU	51
	References	55
	Appendix	61

Executive Board's assessment

An efficient and secure payment system is essential for economic and financial stability. If payments cannot be paid, economic activity comes to a halt. Being able to pay for goods and services is important for individuals to fully participate in society.

Norges Bank assesses the financial infrastructure in Norway as secure and efficient, operations are stable and payments can be made swiftly, at low cost.

Rapid technological advances, the complexity of the payment system and the difficult geopolitical situation have made payment system security and contingency arrangements both more important and more demanding than they used to be. Security and contingency arrangements require prioritisation at all levels of the payment system: individual entities, the financial sector, and across sectors and borders. As regards security and contingency preparedness, Norges Bank collaborates with other public bodies, the business sector and authorities in other countries. For example, the Bank is involved in testing the cyber resilience of critical functions and designing a framework for assessing ICT-related risk. In November 2023, the Ministry of Finance laid down the mandate for a working group to assess whether there is a need to strengthen contingency arrangements in the payment system. The working group is led by Norges Bank and will assess in particular the need for independent contingency arrangements.

Norges Bank's settlement system comprises the core of the payment system. Today's system is efficient, stable and secure. Norges Bank is currently researching the next generation settlement system to also ensure efficient, stable and secure operations in the future. Two alternative models are being examined: a separate dedicated solution for Norges Bank (as in the current settlement system) and participation in the Eurosystem's collaboration on a common platform for payment settlement, TARGET Services. The settlement system must satisfy strict security, continuity and contingency requirements. The alternatives for the next generation settlement system are being assessed according to Norges Bank's own requirements and needs, international principles for financial market infrastructures (FMIs) drawn up by the Committee on Payments and Market Infrastructures (CPMI) and the International Organization of Securities Commissions (IOSCO), as well as requirements in the Security Act. The settlement system must also provide a basis that

enables both private and public market participants to develop and offer modern payment services.

A well-functioning system for real-time payments is a key component of an efficient payment system. The current real-time payment solution in Norway, NICS Real, is operated by Bits. Norges Bank is studying how the real-time payment system should be developed ahead. Since 2022, Norges Bank has been in dialogue with the European Central Bank (ECB) regarding participation in TARGET Instant Payment Settlement (TIPS). This work is in its final phase and will lead to a decision basis for potential participation. In the event of a transition to TIPS, banks in Norway will have access to the same real-time payment infrastructure as banks in the other Nordic countries.

Norway is one of the countries with the lowest cash usage, both with regard to the amount of cash in circulation as a share of total means of payment and cash payments as a share of total payments. Cash does, however, serve an important contingency function should electronic payment systems fail. For cash to be able to function in a contingency, it must be available and easy to use in normal times. In addition, cash is especially important for those who do not have the skills or opportunity to use digital solutions.

Maintaining the cash infrastructure necessary for cash to be sufficiently available and easy to use entails costs. The costs must be weighed against the key functions of cash.

Norges Bank is responsible for supplying banks with cash and meeting societal demand, both in normal times and in contingency and crisis situations. In the light of the intensified risks and expanded threat landscape, Norges Bank has strengthened contingency arrangements for delivering cash to banks in crisis situations. In order for cash to reach the public, banks must also have adequate contingency arrangements in place.

In June, the Storting (Norwegian parliament) passed a legislative amendment clarifying the right to pay cash. According to the amendment, consumers have the right to pay with cash at points of sale where businesses regularly sell goods or services, assuming goods or services can be paid for at the point of sale. Norges Bank is of the opinion that the amendment is important for ensuring that cash can continue to fulfil its functions.

The Norwegian krone must be an attractive and secure means of payment in the future too. Norges Bank is assessing whether a Norwegian central bank digital currency (CBDC) is a suitable instrument for ensuring access to a means of settlement trusted by all, also in new payment arenas, and for promoting responsible innovation and improving payment contingency arrangements. In addition to retail CBDCs generally accessible to the public, wholesale CBDCs are also being examined. These are central bank reserves in tokenised form using distributed ledger technology (DLT) or other programmable platforms. Such CBDCs can be a secure means of settlement in transfers and the trading of tokenised money, securities and other assets. Tokenisation and settlement solutions in central bank money have received growing attention internationally.

Finansiell stabilitet

In 2023, Norges Bank completed the fourth phase of its research on CBDCs. This phase consisted of experimental testing of technical solutions, analyses of scenarios for the payment system, the evaluation of consequences for liquidity management and monetary policy and a review of the legislative changes necessary for an introduction of CBDC. The fifth phase will conclude in 2025. The research project will provide a decision basis for, and an assessment of, whether Norges Bank should work to introduce a CBDC, and if so, the type of design. As global work on CBDCs is still in a phase marked by experimentation and impact assessments, more knowledge, collaboration and standardisation is needed. The ECB is likely the central bank in advanced economies that has made the most progress in retail CBDCs. In autumn 2023, the Executive Board of the ECB decided to continue its work on the digital euro in a preparation phase, which was planned to continue until 1 November 2025.

Costs in the Norwegian payment system are low by international standards. When the party selecting a payment service faces fees that reflect the marginal cost of providing payment services, they have an incentive to pay cost-efficiently. Rules in the EU/EEA prohibit such fees for payments with the most common payment cards. The merchant therefore bears most of the payment costs. When payment is made with a co-badged card, using the national debit card, BankAxept, and an international card, the merchant can preselect in the card terminal which card network is to be used (BankAxept, the national debit card or an international card). This makes an important contribution to the system's cost efficiency. Under the regulations, however, the payer must have the opportunity to override the merchant's selection. The growing use of mobile payments with international cards at physical points of sale is pushing up payment costs. It is important that the payment card with the lowest costs, Bank-Axept, is also made available for mobile payments. Merchants should also be able to preselect the card network to be used for mobile payments with co-badged cards.

There have been a number of cases of billing fees materially exceeding the cost of issuing a bill. This entails a transfer of income from the recipient to the issuer and a disproportionately low use of payment services that are priced too high. Some billers have recently reduced their fees. Letters and statements from the Norwegian Consumer Authority may mean that other billers also reduce their fees. If not, the authorities may consider introducing regulations that put an explicit cap on billing fees.

The value of crypto-assets has been highly volatile and the cypto-asset market has been marked by speculation. A survey conducted by Norges Bank in 2024 shows that 11% of the Norwegian population are crypto-asset holders. The purchase and use of crypto-assets is associated with risk, partly as a result of value fluctuations. New products and services can increase interconnectedness between crypto-assets and traditional financial assets and thus systemic risk associated with crypto-assets. Further regulation may be necessary to mitigate systemic risk from stablecoins as some of these assets may fall outside the scope of the new EU/EEA MiCA regulation.

The Executive Board

14 May 2024

Norges Bank's responsibilities

Norges Bank is tasked with promoting financial stability and an efficient and secure payment system. The Bank's tasks in this regard comprise:

- Overseeing the payment system and other financial infrastructure and contributing to contingency arrangements.
- · Supervising interbank systems.
- Providing for a stable and efficient system for payment, clearing and settlement between entities with accounts at Norges Bank.
- Issuing banknotes and coins and ensuring their efficient functioning as a means of payment.

As operator, Norges Bank ensures efficient and secure operating platforms and sets the terms for the services the Bank provides. As supervisory authority, Norges Bank sets requirements for licensed interbank systems. Through its oversight work, Norges Bank urges participants to make changes that contribute to maintaining an efficient and secure financial infrastructure. An efficient payment system carries out payment transactions swiftly, at low cost and tailored to users' needs.

1 Section 1-2 of the Central Bank Act and Section 2-1 of the Payment Systems Act.

Financial infrastructure

The financial infrastructure can be defined as a network of systems, called financial market infrastructures (FMIs), that enable users to perform financial transactions. The infrastructure must ensure that cash payments and transactions in financial instruments are recorded, cleared and settled and that information on the size of holdings is stored.

Virtually all financial transactions require the use of the financial infrastructure. Thus, the financial infrastructure plays a key role in ensuring financial stability. The costs to society of a disruption in the financial infrastructure may be considerably higher than the FMI's private costs. The financial infrastructure is therefore subject to regulation, supervision and oversight by the authorities.

The financial infrastructure consists of the payment system, the securities settlement system, central securities depositories (CSDs), central counterparties (CCPs) and trade repositories.

Norges Bank's use of instruments in different areas will vary over time and be adapted to developments in the payment system and the financial infrastructure. Norges Bank is tasked with giving advice to the Ministry of Finance when measures should be implemented by bodies other than the Bank in order to meet the objectives of the central bank.

Norges Bank's supervision and oversight work

Norges Bank is the licensing and supervisory authority for the part of the payment system called interbank systems (<u>Table 1</u>). These are systems for clearing and settling transactions between credit institutions. If a licensed interbank system is not configured in accordance with the Payment Systems Act or the licence terms, Norges Bank will require that the interbank system owner rectify the situation. The purpose is to ensure that interbank systems are organised in a manner that promotes financial stability. Norges Bank may grant exemptions from the licensing requirement for interbank systems considered to have no significant effect on financial stability.

Oversight entails monitoring FMIs, following developments and acting as a driving force for improvements. This work enables Norges Bank to recommend changes that can make the payment system and other FMIs more secure and efficient. Norges Bank oversees the payment system as a whole and key FMIs are subject to a permanent and regular oversight arrangement (Table 1).

Norges Bank assesses the FMIs that are subject to supervision and oversight in accordance with principles drawn up by the Committee on Payments and Market Infrastructures (CPMI) and the International Organization of Securities Commissions (IOSCO).² The CPMI is a committee comprising representatives of central banks, and IOSCO is the international organisation of securities market regulators. The objective of the principles is to ensure a robust financial infrastructure that promotes financial stability.

2 Principles for financial market infrastructures. See CPMI-IOSCO (2012).v

Definitions in the Payment Systems Act

Payment systems are interbank systems and systems for payment services.

Interbank systems are systems for the transfer of funds between banks with common rules for clearing and settlement.

Systems for payment services are systems for the transfer of funds between customer accounts in banks or other undertakings authorised to provide payment services.

Securities settlement systems are systems based on common rules for clearing, settlement or transfer of financial instruments.

TABLE 1 FMIs subject to supervision or oversight by Norges Bank

FMI		Instrument	Operator	Norges Bank's role	Other responsible authorities
Interbank systems	Norges Bank's settlement system (NBO)	Cash	Norges Bank	Supervision (Norges Bank's Supervisory Council) and oversight	Supervision: Norwegian National Security Authority
	Norwegian Interbank Clearing System (NICS)	Cash	Bits	Licensing and supervision	Supervision: Norwegian National Security Authority
	DNB's settlement bank system	Cash	DNB Bank	Licensing and supervision	Licensing and supervision of the bank as a whole: Finanstilsynet and Ministry of Finance
	SpareBank 1 settlement bank system	Cash	SpareBank1SMN	Oversight	Licensing and supervision of the bank as a whole: Finanstilsynet and Ministry of Finance
	CLS	Cash	CLS Bank International	Oversight in collaboration with other authorities	Licensing: Federal Reserve Board Supervision: Federal Reserve Bank of New York. Oversight: Central banks whose currencies are traded at CLS (including Norges Bank)
ment	Euronext Securities Oslo's central securities depository business	Securities and cash	Euronext Securities Oslo and Norges Bank	Oversight	Licensing and supervision of Euronext Securities Oslo: Finanstilsynet
Securities settlement systems	LCH's central counterparty system	Financial instruments	LCH	Oversight in collaboration with other authorities	Supervision: Bank of England Oversight: EMIR College and Global College (including Norges Bank)
Secur	Cboe Clear Europe's central counterparty system	Financial instruments	Cboe Clear Europe	Oversight in collaboration with other authorities	Supervision: Dutch central bank Oversight: EMIR College (including Norges Bank)

A number of the FMIs that Norges Bank supervises or oversees are also followed up by other government bodies. The oversight of international FMIs that are important for the financial sector in Norway takes place through participation in international collaborative arrangements.

Finanstilsynet (Financial Supervisory Authority of Norway) supervises systems for payment services. These are retail systems, which the public has access to, such as cash, card schemes and payment applications. The Central Bank Act from 2019 clarifies that Norges Bank's oversight covers the payment system as a whole, including retail systems that Finanstilsynet supervises. The preparatory works for the Central Bank Act state that in its oversight of the payment system, Norges Bank should be able to make appropriate use of Finanstilsynet's assessments of retail systems, especially with regard to their security.

A detailed description of the FMIs supervised or overseen by Norges Bank is provided in Norway's financial system 2023.³

³ Norges Bank (2023a).

1. Security and contingency arrangements

Norges Bank considers the payment system to be secure and efficient. Operations are stable and payments can be made swiftly at low cost. Geopolitical developments in recent years have made working on payment system security and contingency arrangements both more important and more demanding than before. Rapid technological advances, increased globalisation and a more complex payment system have amplified this. Individual entities that are responsible for securing their own systems will always be the first line of defence. The Bank supervises and oversees the payment system in order to promote security and efficiency. The Bank also cooperates with payment system participants and other national governing bodies on different measures for strengthening contingency arrangements.

1.1 Security and contingency arrangements have become more important and more demanding

The payment system has become more complex in recent years, with the introduction of new payment solutions, more private suppliers and longer supply chains. Digitalisation has made the payment system more dependent on underlying infrastructure, such as electricity, telecommunications and the Internet. Concentration risk has increased owing to the consolidation of IT and data centre service providers.

The threat landscape has deteriorated in recent years. Russia's war against Ukraine and heightened tensions in many parts of the world are having an impact on security. Cyber incidents have become more sophisticated and cyberattacks can spread rapidly owing to digital interconnectedness and interdependencies in the financial sector in Norway and across national borders.

Increasing payment system complexity and the demanding geopolitical situation have made working on security and contingency arrangements both more important and more challenging than before. Security and contingency arrangements require prioritisation at all levels: individual entities, the financial sector, and across sectors and borders.

1.2 Security in individual entities is the first line of defence

The security and contingency arrangements of individual entities are the payment system's first line of defence. Each entity is responsible for implementing necessary measures based on their vulnerabilities and the current threat landscape.

Norwegian financial sector entities work systematically to strengthen security and contingency arrangements. Since the threat landscape has become more aggressive, more security management and contingency work is increasingly needed in each individual entity.

Outsourcing allows for effective solutions but also requires risk management and monitoring

The financial sector's use of outsourced services has increased, and to a larger extent includes core services. Outsourcing can lead to better and more cost-effective solutions for payment services, but a higher degree of outsourcing and longer supply chains also pose challenges and give rise to vulnerabilities. Providers' corporate structures have become more complex and often consist of a number of subcontractors that may be subject to regulation in different jurisdictions.

When services are outsourced, the principal is still responsible for the security of these services and is required to manage and control the outsourced operations. This applies across the entire supply chain and comprises all risk, including technological security and personnel security. To safeguard security, entities should therefore ensure that they can swiftly change providers and that no technical constraints are a hindrance.

To safeguard the security of critical societal infrastructure, it is essential that continuity and contingency solutions are effective and that necessary and effective measures can be implemented in a contingency situation. Critical infrastructure must therefore be subject to adequate national governance and control. Requirements for critical infrastructure to be operated in Norway or for operational contingency solutions to be

established in Norway can ensure that critical systems are available in crisis situations. On the other hand, operational or contingency arrangements located outside of Norway may strengthen resilience and increase system availability in some crisis situations.

Contingency arrangements for failures in underlying infrastructure or other necessary inputs are important

To ensure that the payment system also functions during disruptions and crises, it is important that entities have contingency arrangements for failures in underlying infrastructure and other necessary input factors. This applies in particular to activities that are crucial for fundamental national functions.

Failure in underlying infrastructure such as electricity and electronic communication can affect the payment system. Moreover, supply chain disruptions, as was the case during the pandemic, may result in shortages of necessary inputs.

Even though such disruptions are outside the individual entities, it is important that the entities have supply chain contingency plans.

1.3 Norges Bank's contribution to strengthening security and contingency arrangements in the financial sector

Norges Bank is responsible for promoting financial stability and an efficient and secure payment system. The Bank is tasked with overseeing the payment system and other financial infrastructure, and contributing to contingency arrangements. Moreover, the Bank is also the supervisory authority for interbank systems. The Bank has operational responsibility for interbank settlement and cash handling and works continuously to strengthen security and contingency arrangements for these functions. For more information, see Section 2.

Financial infrastructure security and contingency arrangements require the efforts of many entities, both public and private, and in many cases collaboration between government bodies and private entities, both nationally and internationally. Norges Bank works together with entities in the financial sector as well as other authorities in a number of areas, some of which are discussed below.

Identifying fundamental national functions

Identifying critical national payment system functions is necessary for setting proper security and contingency requirements for key entitites. The Ministry of Finance has identified three fundamental national functions in the financial system pursuant to the Security Act: 1) "the ability to finance the public sector", 2) "securing the ability to deliver financial services" and 3) "The operations, freedom of action and decision-making ability of the Ministry of Finance". Finanstilsynet and Norges Bank assist in identifying PSPs of vital or material importance

to these fundamental national functions and have provided input to the Ministry. In recent years, based on this input, the Ministry has decided that several entities with activities related to financial infrastructure are to be subject to the Security Act's regulation as they are assumed to either control critical national assets or engage in activities of vital importance to fundamental national functions. If these entities control critical national assets, they are thus also subject to requirements governing procurement, personnel security, information security and restrictions on ownership. Entities that control critical national assets are subject to supervision by the Norwegian National Security Authority (NSM), which helps strengthen security and contingency arrangements.

Initiatives across industries are of importance for financial infrastructure security. On 12 April 2024, the government proposed a new electronic communications act. The bill comprises requirements for security and contingency arrangements, applicable to data centre services and a duty to register, applicable to data centre operators. Norges Bank welcomes the proposal to supervise data centres and strengthen their contingency arrangements and also supported the proposal in the Bank's consultation response.

In January 2024, the Government appointed an expert commission responsible for national control over digital infrastructure. The commission will advise on how the government can safeguard national control of critical digital communication infrastructure, such as mobile and broadband networks, as well as data centres. Norges Bank is represented in the commission, which will present its report to the Ministry of Digitalisation and Public Governance in February 2025.

Testing and exercises conducted to identify vulnerabilities and strengthen financial stability

Norges Bank conducts and participates in exercises and financial infrastructure testing internally in Norges Bank, in the financial sector, across industries and on an international level. In this area, Norges Bank collaborates with entities in the private sector as well as government bodies in Norway and abroad. The purpose is to identify and reduce vulnerabilities, thereby promoting financial stability. Some of Norges Bank's activities are described below.

Advanced security testing conducted in accordance with the TIBER framework

Norges Bank has, in collaboration with Finanstilsynet, introduced cyber security testing in Norway, TIBER-NO, based on the TIBER-EU framework developed by the European Central Bank (ECB).

Two Norwegian tests have been conducted in accordance with TIBER-NO, and three other tests are currently being carried out. Critical functions and processes in individual entities are tested, and the entities themselves own the test results. Norges Bank is responsible for the organisation of the Norwegian TIBER team. In addition to overseeing the

Box 1.1 TIBER - Threat Intelligence-Based Ethical Red-teaming

TIBER testing emulates how real-life threat actors attack financial sector entities. The tests are comprehensive and focus on people, processes and technology. Each test is based on a Targeted Threat Intelligence Report (TTIR) that describes relevant attack scenarios against critical functions in the tested entity. IT systems are tested in production environments and testing is known to only a few people at the entity. Testing is thus realistic and gives the entity the opportunity to learn about its readiness to respond to sophisticated cyberattacks. Throughout the testing, risk assessments are conducted with appurtenant measures to safeguard stable operations. After testing is completed, insight gained provides the basis for becoming better equipped to withstand future cyberattacks.

A dedicated team in Norges Bank provides advice and follows up the tests, which are owned and performed by the entity itself.

TIBER tests help to strengthen the resilience of critical financial system functions by improving cyber resilience. The Norwegian implementation of TIBER-EU, TIBER-NO, is based on a framework drawn up by the ECB and has been developed by Finanstilsynet and Norges Bank, in consultation with the financial industry and other relevant authorities.

For more information on TIBER, see https://www.norges-bank.no/tiber.

Norwegian tests, the team participates in cross-border TIBER testing of financial institutions with activities in Norway and head offices outside of Norway. This cross-border testing is managed by other central banks and also promotes financial stability in Norway.

Tested entities are given the opportunity to practise identifying and responding to attacks from sophisticated threat actors. Learning and improvements made from testing help to improve cyber resilience.

A TIBER-NO forum has been established where experience from Norwegian and international testing is shared with financial sector entities in Norway. The Norwegian TIBER team collaborates with similar teams in other central banks to develop expertise and share experiences. The collaboration is successful at both Nordic and European levels.

Cross-border Nordic-Baltic exercise to strengthen contingency arrangements

Norges Bank, together with the Ministry of Finance and Finanstilsynet, participated in a Nordic-Baltic cybersecurity exercise in Helsinki in August 2023. Participants included financial and cybersecurity authorities from Finland, Sweden, Denmark, Estonia and the US. The Finnish authorities initiated the exercise.⁴

The purpose of the exercise was to improve contingency arrangements in the Nordic and Baltic countries by practising business continuity and intergovernmental coordination and communication. The exercise scenario included cyberattacks on the financial sector and attacks on

4 The Finnish government (2023).

Working group to assess whether there is a need to strengthen contingency arrangements in the payment system

Well-functioning contingency arrangements in the payment system are needed. Norges Bank has previously stated that it should be assessed whether there is a need for contingency arrangements, other than cash, that are more independent of the ordinary payment system. Such arrangements would then come in addition to the continuity and contingency arrangements of individual FMIs (see *Financial Infrastructure Report* 2023).⁵

In the Official Norwegian Report (NOU 2023:17), the Total Preparedness Commission recommended that it is "important to plan for rare crisis scenarios, such as the failure of electronic infrastructure over a long period whereby alternative solutions must be used" (Section 27.5.1). The Commission also recommended to "clarify appropriate contingency preparedness in the event of the disruption or failure of payment systems, including cash contingency arrangements and other payment solutions" (Section 27.5.5).

Upon the recommendation of Norges Bank, in November 2023, the Ministry of Finance laid down a mandate for a working group to assess whether there is a need to strengthen contingency arrangements in the payment system. The working group is led by Norges Bank and comprises members from the banking industry and the public sector. The working group is to deliver three interim reports to the Ministry of Finance in the course of 2024:

- The working group will describe different payment solutions and detect payment system vulnerabilities and scenarios that may affect the ability to make and settle payments, and also identify whether there are alternative payment solutions that could function as contingency arrangements.
- The working group will assess various measures to enhance the safety of payment transactions, including the need for independent solutions.
- The working group will propose a specific plan for the execution and follow up of the proposed measures.

Development of method to improve ICT risk assessments that may affect financial stability

With the increasing digitalisation of payments, ICT risk has risen. Owing to a more evolved threat landscape and more complex digital interdependencies in the financial infrastructure, Norges Bank has noted an increased need for enhancing systemic ICT risk competence and methodologies that can better identify such risk.

⁵ Norges Bank (2023b).

Finanstilsynet and Norges Bank collaborate to develop a framework for assessing systemic ICT risk in the financial system. Other financial sector entities have been invited to participate, initially to develop the framework and then to help conduct the assessments.

Section 1

Box 1.2 New regulations help strengthen financial sector resilience

The financial sector is subject to a number of regulations, many of which are part of EU legislation and apply to Norway under the European Economic Area (EEA) Agreement. New regulations are being introduced and are expected to help improve FMI resilience in Norway. Below is an overview of some of the key initiatives in addition to DORA (see box 1.3).

New electronic communications act proposed. The bill was submitted to the Storting (Norwegian parliament) on 12 April 2024. The bill entails the expansion of adequate security requirements for electronic communication providers, comprising data centre operators, and the introduction of a duty to register information related to ownership and services provided. A clearer framework for data centres may help to increase security in the financial infrastructure.

New Act relating to investment control recommended in Official Norwegian Reports (NOU 2023:28) Investeringskontroll – En åpen økonomi i usikre tider [Investment control – An open economy in uncertain times] (in Norwegian only) on 4 December 2023. The Norwegian Investment Control Committee recommended the establishment of a notification scheme for foreign investment in security-sensitive sectors, to be regulated by a new separate investment control act. This will result in a better overview of foreign investment and may help improve risk assessments.

<u>Amendment of the Norwegian Security Act</u> on 1 July 2023. The purpose of the amendments to Section 10 related to ownership control is to strengthen the control of acquisitions that may be contrary to national security interests, for example a number of acquisitions will be subject to the notification duty.

New Act relating to digital security (Digital Security Act) approved by the Storting in December 2023. The EU NIS directive (NIS1) applies in Norway through this Act. The Act sets requirements for digital security and notification of incidents for entities that play a particularly important role in maintaining critical social and economic activity. The Act is wide-ranging and may help to enhance cross-sectoral security. The Act has not yet entered into force.

NIS 2 "The Directive on measures for a high common level of cybersecurity across the Union" (the NIS 2 Directive). The NIS 2 directive was adopted in the EU on 14 December 2022 and will replace NIS 1 in member countries by 24 October 2024. NIS2 entails a substantial expansion of NIS1, with stricter requirements related to security, supervision, sanctions and reporting. NIS2 is considered to be EEA-relevant and is expected to become transposed into Norwegian law.

The Critical Entities Resilience (CER) Directive is considered to be EEA-relevant and is expected to be transposed into Norwegian law further out. The introduction of CER will impose requirements on entities upon which the financial sector is dependent and help strengthen financial sector resilience. CER will be transposed into national legislation in all EU countries by 18 October 2024. No position memo has been published so far for Norway. CER will likely simplify and improve the opportunities of owners of Norwegian FMIs to govern and control foreign providers.

Markets in crypto-assets regulation (MiCA). See Section 4 on crypto-assets.

Box 1.3 Digital Operational Resilience Act (DORA)

<u>The Digital Operational Resilience Act (DORA)</u> is a regulation adopted by the EU to strengthen ICT resilience in the financial sector, both operationally and in the event of cyberattacks.

DORA imposes requirements related to incident management, supplier management, risk assessment and threat intelligence-based security testing. The DORA requirements are largely in line with best practice in these areas and will, in many cases, replace the prevailing ICT regulation. The purpose of DORA is to strengthen resilience against cyberattacks and other ICT operational incidents.

For banks and other institutions responsible for critical financial system functions, DORA sets requirements for advanced security testing. TIBER is an established framework for such testing and has been essential in the preparation of DORA requirements for this area.

DORA has been adopted by the EU as a regulation and is considered EEA-relevant and will be transposed into Norwegian law. DORA will enter into force in the EU on 17 January 2025. It has not yet been decided when DORA will be applicable in Norway.

2. Central bank money and settlement

Norges Bank is responsible for facilitating a stable and efficient system for payment, clearing and settlement between entities with accounts at Norges Bank. In addition, Norges Bank has a responsibility to issue central bank money in the form of banknotes and coins and ensure that they can efficiently fulfil their function as a means of payment. To ensure that these areas of responsibility are safeguarded in a way that promotes an efficient and secure payment system, both in the present and going forward, Norges Bank is adopting a multifaceted approach. In addition to investigating a future design for the settlement system and real-time payments, the Bank is working to strengthen cash contingency arrangements and is exploring a possible central bank digital currency.

2.1 The settlement system

The operation of Norges Banks settlement system (NBO) is reliable and stable. Norges Bank is responsible for ensuring that NOK will continue to be a secure and efficient means of payment in the future. To develop the settlement system further, Norges Bank is concentrating on three specific areas: adoption of the ISO 20022 international messaging standard for payments, research into the next generation settlement system and the future infrastructure for the settlement of real-time payments.

The current settlement system

In NBO, payments are settled between banks and other institutions in the financial sector that have an account at Norges Bank. NBO is the core of the Norwegian payment system, and the vast majority of payments in NOK are settled with finality in NBO.

The current NBO was introduced in 2009 and consists of the core system (RTGS system)⁶ for the execution of payment settlement instructions and

6 Real Time Gross Settlement.

a system that manages the banks' collateral for loans (SIL). The global SWIFT network is used as the main channel for payment instructions and other financial messages.

The operation of NBO is secure and stable. Throughout 2023, an average of NOK 355bn in payment transactions was settled daily. At year-end 2023, the banks had sight deposits and reserve deposits in NBO totalling NOK 38bn.

In accordance with the Central Bank Act, Norges Bank must facilitate the central settlement system. This means that Norges Bank is also responsible for the further development of the settlement system such that NOK will continue to be a secure and efficient means of payment in the future. In the assessment of the future payment system, consideration must be given to technological developments, increased complexity in the payments market and an increased level of cross-border payment activity. This makes international harmonisation an important factor in being able to provide efficient settlement services.

To develop the settlement system further, Norges Bank is concentrating on three specific areas: adaptation to the ISO 20022 international messaging standard for payments, research into the next generation settlement system and the future infrastructure for the settlement of real-time payments in Norway.

New messaging standard - ISO 20022

In 2018, the board of directors at the international messaging system, SWIFT, decided that several of the current SWIFT FIN messages should be replaced with the ISO 20022 standard. NBO is based on the SWIFT network and SWIFT's standard for payment messages for the exchange of settlement instructions with participants in NBO. ISO 20022 is an international messaging standard for payment processing, which replaces old, national and proprietary formats and standards for payment messages. ISO 20022 will enable messages to be sent across different financial market infrastructures (FMIs), increase cross-border standardisation and meet regulatory requirements such as those for antimoney laundering. In addition, the ISO 20022 format is more structured, and the messages can contain more information to facilitate increased automation in payment processing.

Since 2020, Norges Bank has been working on transitioning to the ISO 20022 format in NBO. The ISO 20022 standard that will be used in NBO is developed in collaboration with the banking industry, the Swedish and Icelandic central banks and the settlement system service providers.

Adaptations to the new ISO 20022 format will be made together with a more extensive NBO update. During 2024, the adaptations will be tested internally and in collaboration with participants in NBO. This is a comprehensive project, both for Norges Bank and the banking industry. Restructuring to use the ISO 20022 format in Norwegian, Danish, and Swedish

settlement systems will be made in parallel. Norges Bank plans to start using the ISO 20022 format for payment messages in NBO from March 2025.

Assessment of the next generation settlement system

At present, NBO functions reliably. It should also do so in the future. Technological advances and changes in the settlement systems of collaborating countries mean that it is appropriate to begin the process of overhauling the payment system. Norges Bank has therefore begun researching the next generation settlement system as a part of its strategic goals under Strategy 25.

Two alternative models are being examined in the Bank's research: a separate dedicated platform for payment settlement at Norges Bank and the real-time gross settlement (RTGS) system owned and operated by the Eurosystem.

Until now, Denmark and Sweden have had the same RTGS service provider as Norway. While Denmark has decided to participate in T2, Sweden will decide over the summer whether Riksbanken should initiate formal discussions with the Eurosystem on participation in T2 and the securities settlement system, T2S (see box 2.1). This means that Norges Bank's collaboration with Riksbanken and Nationalbanken will change, for example concerning the joint follow-up and risk management of international service providers.

A separate dedicated platform for Norges Bank entails a settlement system established and operated on dedicated hardware for Norges Bank, as is currently the case. With this solution, Norges Bank itself will design the settlement system and be responsible for operations, development, security and following up service providers.

Upon participating in T2, Norges Bank will continue to make decisions regarding settlement in NOK, decide which financial institutions participate in settlement and retain complete control over liquidity management and monetary policy. Norges Bank will not be able to make decisions concerning the platform alone but can influence assessments through participation in the Eurosystem platform's governance structure. Collaboration between the participating central banks enables the use of significant resources for developing the platform in areas including security, continuity and preparedness.

In assessing the alternatives, Norges Bank will take into account changes in needs since today's NBO was introduced. For example, the Nordic market is affected by European financial sector regulation and Nordic participants will need to meet a more integrated payment landscape in Euro area countries. Another aspect to be considered is the aggravated geopolitical situation and an increased need for contingency arrangements and cyber security. Weight is also given to the solid foundation that the settlement system provides both public and private institutions so

Box 2.1 The Eurosystem's platform for settlement services

TARGET Services are a number of services developed and operated by the Eurosystem that ensure the free flow of cash, securities and collateral across Europe.

These FMI services include:

T2 Gross settlement of payments equivalent to the Norwegian RTGS

T2S Settlement of securities

TIPS Instant payment settlement service

ECMS A unified system for managing assets used as collateral in

Eurosystem credit operations (only for the euro)

they can advance and provide modern payment services. The various alternatives will be assessed according to international principles and requirements in the Security Act. In collaboration with *Euronext Securities Oslo (ES-OSL)*, Norges Bank is also considering whether possible participation in the Eurosystem platform should include T2S.

The current settlement system reliably meets the needs for settlement services in Norway. The solution is operated on a modern and secure platform and in accordance with international standards and recommendations, and all parts of its operation are followed up by an organisation established and adapted by Norges Bank. The assessment of the alternatives is underpinned by the fact that Norges Bank has the foundation and experience to be able to continue operating the settlement system on its own dedicated platform.

Real-time payments in Norway

Real-time payments are payments where the funds are available in the payee's account seconds after the payment is initiated, 24/7/365. A well-functioning system for real-time payments is a key component of an efficient payment system, which is shown through increasing volume in recent years. The importance of real-time payments is also illustrated at the European level, where new regulations require banks and other PSPs that offer traditional credit transfers in EUR to also send and receive real-time payments at the same or a lower price than traditional credit transfers.⁷

The current real-time payment solution in Norway, NICS Real, is operated by Bits, the financial infrastructure company of the banking industry (see box 2.2 for more information about the solution). In 2020, Norges Bank began a process to assess whether it should establish the underlying infrastructure for real-time gross interbank settlement of retail payments in central bank money.

⁷ Regulation (EU) 2024/886 of the European Parliament and of the Council of 13 March 2024 amending Regulations (EU) No 260/2012 and (EU) 2021/1230 and Directives 98/26/EC and (EU) 2015/2366 as regards instant credit transfers in euro.

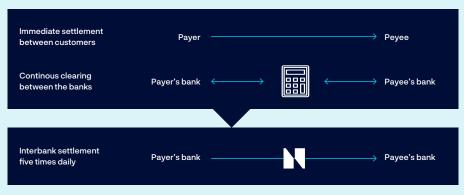
Box 2.2 NICS Real, the Norwegian real-time payment solution

In 2013, the banking industry established a real-time payment solution in Norway through Bits, the financial infrastructure company of the banking industry. The solution enabled funds to be immediately available to recipients immediately. However, the solution was not completely satisfactory as the banks were exposed to credit risk due to settlement between the banks occurring after the funds were made available to the payee.

Following an initiative from Norges Bank, the banking industry (through Bits) established NICS Real, an improved real-time payment solution in 2020. The solution has collateral for settlement, and messages are exchanged in accordance with the ISO 20022 international messaging standard.

The current Norwegian solution entails that the banks set aside liquidity in NBO as collateral for settlement of payments cleared in NICS Real, so that settlement between customers of different banks can occur immediately. NICS Real operates stable services and has a high degree of availability.

Chart 2.A Real-time payments



Source: Norges Bank

Box 2.3 TIPS, the Eurosystem's platform for real time payments

TARGET Instant Payment Settlement (TIPS) was launched as an infrastructure service for instant payments in November 2018.

TIPS was developed as an extension of TARGET2 (now replaced by T2) and settles instant payments individually in central bank money. TIPS settles payments in EUR and SEK. DKK will be settled in TIPS from April 2025.

TIPS is adapted to the ISO 20022 format.

In its 2021 consultation response, the banking industry supported Norges Banks intention to enter into formal discussions with the European Central Bank (ECB) concerning TIPS participation.

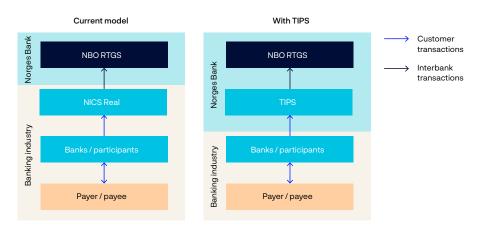
Since the beginning of 2022, Norges Bank has been in formal dialogue with the ECB, with the aim of providing a basis for a decision on participation in TIPS and a currency participation agreement with the ECB.

The TIPS solution has been assessed in detail, including technical set-up, security, contingency arrangements and costs. In dialogue with the ECB, Norges Bank has placed emphasis on ensuring that TIPS supports Norwegian needs and requirements in a number of areas, including the need for adjustments to TIPS to allow for one bank to choose another as a settlement bank. If TIPS is established together with the current settlement system, there is also a need for adaptations to secure information sharing between the two systems. As part of the process, Norges Bank has also reviewed the ECB's standard Currency Participation Agreement for countries that do not use the euro, including Sweden and Denmark. This Agreement must meet the needs of Norges Bank and other relevant stakeholders.

In the event of a transition to TIPS, Norwegian banks will have access to the same ireal-time payment nfrastructure as banks in the other Nordic countries. The work is nearing completion.

The Eurosystem has established a strategic roadmap for TIPS and is continuously exploring new functionalities. The Eurosystem is examining, inter alia, the functionality of bulk payments with the possibility of submitting a file with several individual payments, which can either be settled immediately or within a given timeframe. Another strategic focus area is cross-border and cross-currency payments. A number of initiatives are underway that together will simplify cross-border and cross-currency payments: i) to establish the functionality for making payments between currencies available in TIPS, ii) to establish TIPS as a

Chart 2.1 Current model compared to TIPS



Source: Norges Bank

Box 2.4 Establishment of a payment forum

Norges Bank has taken the initiative to establish a Norwegian payment forum. The forum is intended to be an arena for exchanging information and discussing measures and strategies that contribute to the development of the payment system in Norway and abroad. Norges Bank's work on the next generation settlement system, real-time payments and central bank digital currency will be among the topics discussed in the forum.

Key stakeholders in the payment system in Norway have been invited to participate, including PSPs, FMIs, representatives of end-users and public authorities. The forum does not make decisions, has no operational role and does not issue statements that bind participants. The forum's activities are delimited by other bodies, including in the field of security and contingency preparedness. The forum is scheduled to meet twice per year. The first meeting will be in June this year. Minutes of the meetings will be made publicly available on Norges Bank's website. The forum bears a resemblance to advisory bodies on payments in other Nordic countries.

central hub linked to other real-time payment systems in Europe for the euro and iii) to establish links to non-euro real-time payment systems both in and outside Europe.

Technically and functionally, both NICS Real and TIPS are secure, efficient and modern underlying infrastructures for the payment solutions offered to the general public. Banks and other PSPs must develop and offer retail services that can be used by private individuals, businesses and government agencies based on the opportunities afforded by the infrastructure, regardless of the underlying infrastructure used for real-time payments in Norway in the future. Real-time payments will be one of the topics in the payment forum (see box 2.4).

2.2 Cash still plays an important role in the payment system

Cash usage in Norway is among the lowest in the world. Increased use of electronic payment methods is highly advantageous for banks and their customers, and for society as a whole. There is still a need for cash. Cash is not an end in itself, but has characteristics that other means of payment and instruments do not have and that are important for ensuring an efficient and secure payment system. Cash is crucial for contingency considerations and for financial inclusion. It also provides the general public with access to central bank money. For cash to fulfil its functions, it must be sufficiently available and easy to use. Developments over time have shown that this is not ensured by the market alone. Regulation is therefore necessary, even if it entails costs.

The share of cash payments at points of sale (POS) and between private individuals (person-to-person) has declined over many years. The cash share declined further in 2020 at the outset of the pandemic and has since remained fairly stable at around 3%. The amount of cash in circulation fell by approximately 20% in the period between 2016 and 2021 and remained fairly stable thereafter at a level accounting for around 1.4% of narrow money (M1). This makes Norway one of the countries with the lowest cash usage in the world. Low cash usage may entail a wider difference in the need for cash in normal and contingency situations where cash must replace some of the electronic payments. If the capacity of cash infrastructure is insufficient in normal situations, it could also entail difficulties for cash use as a contingency solution.

Maintaining the cash infrastructure necessary for cash to be sufficiently available and easy to use entails costs. The total social costs related to cash have declined, owing to both increased efficiency and reduced usage. Since cash usage has fallen substantially and a large share of costs are fixed, the social cost per cash payment has increased markedly and is high. Norges Bank has calculated the unit cost of cash payments, NOK 19.2 in 2020.8 The figure includes all cash-related costs, in addition to actual payment costs, (including time use for payer and payee), cash infrastructure costs (deposits and withdrawals and other cash services) and Norges Bank's production and issuance costs are included.

Norges Bank has strengthened its cash contingency arrangements

Norges Bank is responsible for supplying banks with cash and meeting the public's demand for cash, even in contingency and crisis situations. Based on the intensified risks, expanded threat landscape and new developments, Norges Bank has adjusted and strengthened its cash-related contingency arrangements so that it will be able to meet banks' demand for cash in different situations that may arise in the future. For cash to reach the general public, banks must also have adequate contingency arrangements in place.

Banks must provide their customers with cash services in both normal and contingency situations

Banks have a legal obligation to provide their customers with the possibility to make cash deposits and withdrawals in line with customers' expectations and needs. The obligation also applies in situations when demand for cash rises, such as when electronic payment systems are disrupted. This can be under the auspices of the banks themselves or through agreement with other cash service providers. The obligation covers withdrawal and deposit services for both private individuals and firms. Banks currently offer cash withdrawals through in-store cash services (KiB) and ATMs, while deposits are made through KiB or in banks'

⁸ See Norges Bank (2022a). Calculations of cash-related costs are uncertain. A large share of cash usage must be estimated. Furthermore, different methods and the choice of assumptions related to included costs and their distribution will generate different results.

⁹ Section 16-4 of the Financial Institutions Act and Sections 16-7 and 16-8 of the Financial Institutions Regulation.

deposit machines. Some banks also offer cash services at bank branches. In addition, cash can be obtained through ATMs owned by others, mainly Nokas Verdihandtering AS (Nokas) and Loomis Norway, 10 and via cash-back, a voluntary arrangement provided by shops, where customers can withdraw cash in connection with goods purchases. Firms with larger cash volumes require separate arrangements.

The KiB in-store cash service now accounts for a substantial portion of banks' cash services. The service is available in approximately 1450 of Norgesgruppen's shops with over 90 banks in Norway participating. While the solution mainly provides most customers with an adequate service, it is only available to BankAxept card holders. It also fails to cover the business sector's need for change and to make larger cash deposits.

BankAxept has established a backup solution that kicks in, for example, in the event of poor communications with merchants. Merchants with terminals that accept the BankAxept backup solution receive a settlement guarantee for all sales within the first six hours of a disruption when a BankAxept card is used. A number of chains that sell basic necessities, such as grocery stores, pharmacies and petrol stations, have the option of using terminals with an expanded back-up solution that provides merchants with a seven-day settlement guarantee for sales in the event of a disruption in communications. KiB is not part of this contingency solution, which means that a large part of the ordinary cash supply will be disrupted in situations where the backup solution has kicked in. Pressure could then mount on other parts of the cash infrastructure even without an increased total demand for cash. The KiB service could function as part of banks' cash contingency plans if backup solutions are expanded to include KiB cash withdrawals (and deposits). This could also boost the

Banknotes and coins in circulation Norges Bank's responsibility The banks' responsibility Distribution oduction Distribution warehouses Central bank Bank customers (individuals, firms) Banks banknotes (SBD) night safes Private branches Other KiB
 cash
 handling 5 SBD cash depot (PKD) services • ATMs • night safes machine • change change 8 PKD Destruction • transport / storage • cash-back Public services expired / Redemption

Chart 2.2 Division of responsibility in the supply of banknotes and coins

Source: Norges Bank

efficiency of cash circulation in a contingency situation.

¹⁰ At end-2023, banks owned slightly more than half of all ATMs, while the rest are non-bank owned, mainly Nokas and Loomis Norge.

¹¹ For a broader discussion of in-store cash services, see eq Norges Bank (2021).

The cash handling companies Nokas and Loomis play a key role in the cash supply chain. They account for most cash handling between central bank depots and public services and the services they provide to banks and other customers include transportation, storage, counting, quality control, sorting and packing. They also handle account transactions. The functioning of this part of the cash supply chain is a prerequisite for banks to fulfil their obligations. Banks must be prepared to step in and find new solutions to maintain an adequate supply if these market participants reduce their range of services.

New fee model for ATM withdrawals

For many years, banks have worked together on a regulation related to ATM cash withdrawals using BankAxept cards. The regulation stipulates a standard fee for the withdrawer's card-issuing bank to pay the ATM owner. For non-bank ATM owners (primarily Nokas and Loomis), related revenues have been limited to the interbank fee. On the other hand, banks have been able to charge their own fees for customer ATM use, which may differ in level from the interbank fee. At the end of 2023, non-bank market participants accounted for just under half of all ATMs.¹²

In 2008, the interbank fee was reduced to NOK 4.50 and has since remained unchanged. The number of cash withdrawals per ATM has since declined substantially and increased the unit cost of ATM transactions. The operation of many ATMs has therefore become unprofitable, which has resulted in ATM closures and the reduction or absence of ATM services in more remote locations.¹³

Banks have now chosen to replace the interbank fee with a solution whereby each ATM owner sets prices for withdrawals from their ATMs and charges users directly. This change came into effect on 20 February 2024 and it is now up to each ATM owner/transaction bank to establish a business model to finance ATM operations. The change provides better opportunities for profitable ATM operations, which could thus provide a basis for maintaining more ATMs. Whether users experience price changes depends on the size of ATM owners' fees and fees charged by users' banks.

Norges Bank will monitor the impact of the change on developments in the overall provision of cash services, including whether an appropriate infrastructure is maintained with sufficient geographical distribution and at appropriate prices that help ATMs continue to function as a common solution.

Clarifying consumers' right to pay cash

According to Section 3-5 (1) of the Central Bank Act, notes and coins issued by Norges Bank are legal tender. The provision is waivable, ie parties to the settlement of a payment are free to agree on which means of payment to use. On the other hand, Section 2-1 (3) of the Financial

¹² Includes both ATMs and cash recycling machines.

¹³ See eg Finance Norway (2024).

Contracts Act states that a consumer always has the right to settle with the payee in legal tender, ie using notes and coins. For many years, questions have been raised regarding the interpretation of the Section, which has been challenged repeatedly.

On 4 June, the Storting (Norwegian parliament) passed legislative amendments that clarify consumers' right to pay cash. According to the amendments, consumers will be able to pay with cash at points of sale where a business regularly sells goods or services to consumers, provided that if goods or services can be paid for with other means of payment at the point of sale or in the immediate vicinity. Exceptions are made for sales of goods from vending machines, sales in unmanned sales premises and sales in premises to which only a limited group of persons have access. Furthermore, an amount limit of NOK 20,000 has been set. Separate provisions have also been adopted, so that separate rules can apply for passenger transport services.

Norges Bank is of the opinion that clarification was necessary and that the amendments are appropriate given current circumstances and needs. This is important for ensuring that cash can continue to fulfill its functions. The amendments do not introduce a new obligation but clarify existing obligations. The amendments will thus have limited consequences for firms whose current practices are in line with the clarification. Firms' costs related to receiving cash will depend, for example, on banks' provision of cash services. Under Section 16-4 of the Financial Institutions Act and Sections 16-7 and 16-8 of the Financial Institutions Regulation, banks are required to provide their customers with the ability to withdraw and deposit cash in line with customer's needs and expectations.

Box 2.5 Public commission tasked with exploring secure and simple payments for all, including the importance of cash

In May 2023, a commission was appointed to explore future secure and simple payments for all. A substantial part of the mandate involves assessing the importance of cash for an efficient and secure payment system and what cash means for financial inclusion and contingency arrangements. The commission will also assess whether there is a need for measures that can "ensure financial inclusion and the right to pay cash", as well as a need for measures that can "ensure the role of cash as a contingency solution, for example by ensuring that withdrawals and payments with cash can be carried out to a greater extent without dependence on vulnerable electronic systems and liability in the event of various degrees of disruption in the payment infrastructure".

The commission will also "describe and assess how secure and simple payments for all can be safeguarded and developed through cash and other solutions in the longer term".

The commission will submit its report to the Ministry of Finance by 15 November 2024.

Cash and crime

While cash plays an important role in society, the fact that it offers anonymity and leaves no electronic traces are characteristics that can be, and are, abused in connection with different types of crime, such as money laundering. When combatting economic crime, it is also crucial to not hinder cash from fulfilling its important role. Both of these considerations must be taken into account in the formulation of regulations and guidelines related to the use of cash.

2.3 Norges Bank's research on central bank digital currency

Norges Bank is assessing whether a central bank digital currency (CBDC) is a suitable instrument for ensuring access to a means of settlement trusted by all, also in new payment arenas, promoting responsible innovation and improving payment contingency arrangements. Both retail and wholesale CBDCs are being examined. Tokenisation and settlement solutions in central bank money have received growing attention internationally. In 2023, Norges Bank concluded an exploratory phase including eg experimental testing of different technical solutions and analyses of payment system scenarios. In the period to 2025, Norges Bank will analyse the possibilities afforded by a CBDC and the ramifications of introducing different forms of CBDC, and will test and evaluate candidate solutions. As global work on CBDCs is still in a phase marked by experimentation and impact assessments, more knowledge, collaboration and standardisation is needed.

What is a central bank digital currency?

CBDC is electronic money issued by the central bank in the official unit of account. Internationally, two main variants of CBDC are being studied: retail CBDC and wholesale CBDC.

Retail CBDC is generally accessible to the public on par with cash and bank deposits. Unlike cash, they are electronic and unlike bank deposits, they are issued by a central bank (Chart 2.3). Banks and other third parties

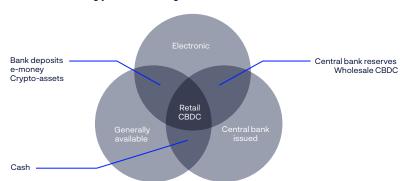


Chart 2.3 Different types of money

Source: Norges Bank

Box 2.6 Tokens and tokenisation

Tokenisation is a process of representing claims/assets so they can be traded using distributed ledger technology (DLT) or on other programmable platforms. Tokens can represent assets that are already registered on a traditional database. Tokens can also be issued directly on a programmable platform without first existing externally (so-called "native tokens"). These can be financial assets such as different types of money and securities or other assets such as real estate.¹

Tokenisation allows the programming of transactions to take place when specific events occur. Programming takes place in smart contracts. These are digital algorithms that link one or more conditions in order to automate transactions. One example is "atomic settlement" (also known as DvP – Delivery versus Payment), where the transfer of an asset's ownership and the payment occur simultaneously and are mutually conditional.

Among other things, tokenisation can improve efficiency, reduce some forms of risk, and foster new functionalities and business models. At the same time, there are issues related to regulation and governance, for example.

1 See Aldasoro et al (2023) and BIS (2023) for further discussions on tokens and tokenisation.

will have the possibility to develop and offer payment services to private individuals, companies and the public sector using retail CBDC as their underlying means of payment.

Wholesale CBDC is central bank reserves in tokenised form. Tokenisation is a process of representing assets in a form that allows the programming of transactions to take place when specific events occur (see box 2.4). Wholesale CBDC is not intended for the general public and would only be available to banks and some other FMIs with an account in the central bank, equivalent to current interbank settlements but in a different technological form. Such CBDCs can be a secure means of settlement between banks in transfers and the trading of tokenised money, securities and other assets.

The purpose of introducing a form of CBDC depends on the development of the financial sector. In countries with a limited financial sector, the introduction of a retail CBDC could be a measure for promoting financial inclusion among the unbanked and for improving payment system efficiency and economic development.

Norges Bank is assessing whether a Norwegian CBDC is a suitable instrument for ensuring access to a means of settlement trusted by all, also in new payment arenas, and for promoting responsible innovation and improving payment contingency arrangements. A CBDC can promote the use of new technology for developing new and attractive payment solutions in NOK. In order for CBDC-based payment solutions to strengthen contingency arrangements in the payment system, the CBDC

Development of retail CBDC in other countries

So far, only a few central banks in developing countries and emerging economies have introduced a retail CBDC. Surveys conducted by the BIS show that almost all central banks are studying CBDCs, ¹⁴ with focus typically being given to the objectives and ramifications of introducing a CBDC, necessary characteristics and legal implications. A number of central banks have developed simple test versions to increase their knowledge about different technological solutions and how these might help meet objectives.

The ECB is likely the central bank in advanced economies that has made the most progress in retail CBDCs. In autumn 2023, the Executive Board of the ECB decided to continue its work on the digital euro in a preparatory phase, which was planned to continue until 1 November 2025. The ECB will further examine the specific design of the digital euro system and prepare for the construction of a technical infrastructure. The ECB has put framework agreements out to tender for the procurement of several components of the technical solution. In this phase, the ECB will also establish a set of rules for the use of payment solutions based on a CBDC. The ECB aims to decide whether to adopt the digital euro after the end of the preparatory phase. At the same time, the EU is preparing legislative amendments necessary for the introduction of the digital euro. 15

In February 2023, the Bank of England, together with HM Treasury, published a consultation paper on a digital pound and announced that a digital pound would likely be needed in the future. Many respondents were concerned about the possibility of anonymous payments. The Bank of England and HM Treasury will continue their research on a digital pound and have announced more consultations.¹⁶

Sveriges Riksbank, the Federal Reserve, Bank of Canada, Reserve Bank of Australia and Bank of Japan are examples of other central banks that are exploring CBDCs. International organisations such as the IMF and the BIS are also devoting considerable resources to analysing different issues related to CBDCs. The BIS Innovation Hub has been established to experiment with ways in which new technology can strengthen the financial system, with CBDC as a key theme.

Studies of wholesale CBDCs

So far, no central bank has introduced ordinary settlement with tokenised central bank reserves. The Eurosystem, Bank of England and several other central banks are investigating how transactions in central bank money can best be settled on tokenised platforms. The purpose is, among other things, to facilitate innovation in the payment and financial system in a secure and efficient manner. One feature that is being tested

¹⁴ Kosse and Mattei (2023)

¹⁵ ECB (2023a).

¹⁶ Bank of England and HM Treasury (2023) and Bank of England and HM Treasury (2024).

is that the payment and transfer of ownership related to trading in securities or other assets represented on tokenised platforms are mutually conditional in a way that is efficient and reduces settlement risk.¹⁷

Both arrangements for settlement with tokenised central bank reserves and adjustments to the ordinary settlement system may be relevant. The progress of work on such solutions will depend, inter alia on developments in the tokenisation of money and other assets such as securities.

Norges Bank is moving ahead in its CBDC study

Norges Bank has explored CBDCs since 2016. Low cash usage, new technological opportunities and prospects for the establishment of new private money and payment systems are an important motivation driving this study. The main question is whether the introduction of a retail and/or wholesale CBDC is necessary to ensure that the Norwegian krone is a secure, efficient and attractive means of payment in the future too. As part of the study, consideration is also given to whether other measures, such as different forms of regulation and the development of other payment systems, are better suited to achieving objectives.

In the period between 2021 and 2023, Norges Bank completed a phase of its exploration project consisting of experimental testing of technical solutions, analyses of scenarios for the payment system, evaluation of consequences for liquidity management and monetary policy, and a review of the legislative changes necessary for an introduction of CBDC.

The research phase is summarised in Norges Bank (2023c). The purpose of the scenario analysis was to shed light on whether developments related to new types of monetary and payment systems and financial actors may be part of the motivation for introducing a CBDC. The working group identified some developments that may entail challenges in Norges Bank's areas of responsibility. In the group's assessment, however, such considerations alone suggest that introducing a retail CBDC is not an urgent matter. It is also uncertain whether a retail CBDC is the most adequate instrument for managing risks in Norges Bank's areas of responsibility related to new monetary and payment systems.

The ongoing research phase started in the autumn of 2023 and will last until 2025. The main delivery will be a decision basis for, and an assessment of, whether Norges Bank should advise introducing a CBDC and, if so, the recommended type of design.

In the current phase, Norges Bank will explore how a CBDC solution should be designed, what uses it aims to satisfy and how different stakeholders should be motivated to provide the solution with the desired applications and distribution. The study is based on the premise that banks and other payment service providers will develop CBDC-based retail payment services. This means that payment-related control

¹⁷ ECB (2023b) and Swiss National Bank (2023).

¹⁸ Parts of the study phase are documented in more detail in Norges Bank (2023d), Syrstad (2023) and Bernhardsen and Kloster (2023). See also Alstadheim (2023).

functions will also be the responsibility of payment service providers. Norges Bank will have neither direct contact with end-users nor access to information related to users' CBDC payments.

Wholesale CBDC has been given greater focus in the study than in previous phases. Norges Bank is investigating solutions for settlement of payments and trading on tokenised platforms in central bank money and the ramifications for Norges Bank's areas of responsibility. Tokenisation in the financial system and settlement in central bank money have received growing attention internationally. At the same time, it is uncertain whether and how quickly tokenisation will spread.

Norges Bank is continuing experimental testing of technical solutions in order to clarify the extent to which necessary CBDC characteristics can be achieved. The Bank has also had sandboxes developed for core retail and wholesale CBDC infrastructures. Banks and other stakeholders are invited to participate in the testing of different CBDC aspects.

Norges Bank is also in contact with other central banks and international organisations that study CBDCs and the Bank benefits from the exchange of information and analyses. As global work on a CBDC is still in a relatively early phase, more knowledge, collaboration and standardisation are needed.

Any introduction of CBDC depends on considerable participation from other payment system stakeholders, and many external financial actors will be affected. CBDCs will be one topic in the new payment forum (see box 2.4).

3. Payment costs

Costs in the Norwegian payment system are low by international standards. The rising use of mobile payments with international cards at physical points of sale is pushing up payment costs. It is important for cost efficiency that the payment card with the lowest costs - the national debit card BankAxept - is also made available for mobile payments. Merchants should be able to preselect the card network to be used for mobile payments with co-badged cards in the same way as for payments with physical cards, but the payer must also be given a real option to override the merchant's selection. There have been a number of cases of billing fees materially exceeding the cost of issuing a bill. Some billers have recently reduced their fees. Letters and statements from the Norwegian Consumer Authority may mean that other billers also reduce their fees. If not, the authorities may consider regulations putting an explicit cap on billing fees.

3.1 Payments at points of sale

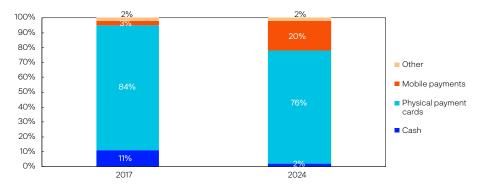
Increased use of payment cards in mobile phones

Norges Bank has conducted annual surveys of households' payment habits since 2017. Chart 3.1 shows developments in the means of payment used at points of sale.²⁰

The share of cash payments at points of sale fell sharply during the pandemic and is now just 2%. The share of payments with physical payment cards has also declined somewhat in recent years, but they remain the dominant means of payment. The share of mobile payments has grown markedly and is now 20%. As mobile payments use a payment

20 Points of sale include shops, restaurants, vending machines, hairdressers, public transportation etc.

Chart 3.1 Means of payment at points of sale



Source: Norges Bank

card as the underlying payment instrument, the vast majority of payments at physical points of sale are therefore card payments.

Mobile payments at physical points of sale can take different forms:

- One type of mobile payment is made through card terminals using contactless technology, ie near-field communication (NFC), in the same way as with a physical card. The best-known terminal-based solutions are Apple Pay, Google Pay and Samsung Pay.
- Another type of mobile payment involves a direct connection to the payment service provider over the internet (rather than communicating with the payment service provider via a physical card terminal). Vipps and Coopay are examples of this type of web-based solution. A number of large grocery chains (including NorgesGruppen and Rema 1000) plan to begin accepting mobile payments using BankAxept through their customer apps (Trumf and Æ, respectively) in the course of 2024. BankAxept is the Norwegian banks' debit card system. Grocery chain Coop also plans to use BankAxept as an underlying payment instrument in its customer app (Coopay).²¹

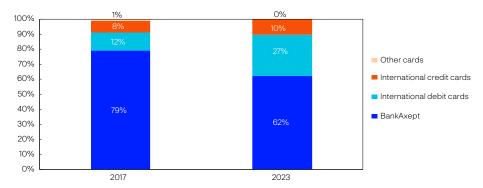
Norges Bank's payment statistics provide an overview of all card payments at card terminals. The statistics differentiate between payments made with physical cards and payments made with mobile devices such as phones, watches and wristbands. Mobile devices were used for 184 million payments at card terminals in 2023, or 8% of the total.

The payment statistics do not provide information on the payer's physical location, however, and so traditional online purchases and web-based mobile payments at points of sale are undistinguishable. The number of web-based mobile payments at points of sale is therefore unknown, but there is reason to believe that it is significant.

Chart 3.2 shows domestic card payments by card network and function. See <u>box 3.1</u> for more information. BankAxept is used primarily for physical cards at domestic points of sale. International cards is an umbrella term

²¹ Handelswatch (2024).

Chart 3.2 Domestic card payments by issuer and function



Source: Norges Bank

for cards issued under licence from international card networks such as Visa and Mastercard. These cards can also be used for online purchases and mobile payments (as well as abroad).

The most common type of card is co-badged debit cards that combine BankAxept with an international debit card (Visa or Mastercard). These co-badged cards account for 60% of all cards. International credit cards make up another 37%.

BankAxept was used for 62% of domestic card payments in 2023, which is much lower than in 2017. International debit cards more than doubled their share of card payments during the same period, from 12% to 27%. International credit cards accounted for around the same share of card payments in 2023 as in 2017. The changes are mainly a result of payments

Box 3.1 Types of payment card

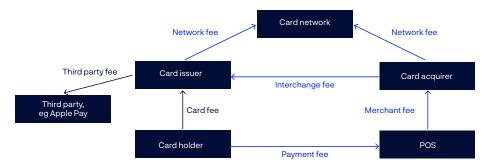
There are three main types of payment card: debit cards, charge cards and credit cards.

A debit card is issued by a bank and is linked to a bank account. Transactions are debited directly from the cardholder's account.

A charge card does not debit the cardholder's account straight away. Instead, the card issuer accumulates purchases over a given period and bills the cardholder the total amount.

A credit card works like a charge card but gives the cardholder the option of credit. This means that the cardholder can choose to pay off all, part or none of the balance on the card. Any amount unpaid is rolled over to the next period, and interest accrues on it.

BankAxept is Norway's national debit card system. It is owned and operated by banks in Norway through a limited company. BankAxept is by far the most widely used system in Norway. However, the use of international cards is growing rapidly. These are payment cards issued in Norway by Norwegian banks or card companies under licence from international card networks such as Visa and Mastercard. They can be debit cards, charge cards or credit cards.



Source: Norges Bank

for online purchases and mobile payments having grown more quickly than other payment types. BankAxept's share of payments with physical cards at points of sale has changed little and was 85% in 2023.

International cards cost most for merchants

A card payment involves several different parties which pay each other various fees (Chart 3.3). Surcharges paid by the cardholder to the merchant are uncommon in Norway, as EU/EEA rules prohibit such fees for the most common payment cards (see further discussion on page 40). The cardholder generally pays the card issuer very little per payment, but it is common for debit cards to attract an annual fee. Credit cards generally have no annual fee.

The merchant bears most of the payment costs in the form of fees paid to the card acquirer. The merchant fee depends partly on the payment situation and which card network is used. Table 3.1 presents an overview of merchant fees at physical points of sale from Norges Bank's cost survey for 2020. A substantial difference in fees can be seen between BankAxept and international cards.²²

Table 3.1 Merchant fees at physical points of sale. 2020. In percent of transaction value

BankAxept	0.07
International debit cards	0.48
International credit cards	0.49

Source: Norges Bank

²² Some of the mobile payments at points of sale are considered online purchases and the related fees are omitted from the table figures. However, the survey did show that differences between fees at physical points of sale and for online purchases were only minor.

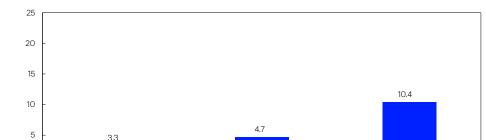
- Payment for services provided to the merchant by the card acquirer, such as transaction processing and guaranteed payment for goods and services sold.
- A network fee for payments with international cards, which is paid by the card acquirer to the respective card network. For payments with BankAxept, the merchant pays a network fee directly to BankAxept.
- An interchange fee that the card acquirer pays the card issuer to cover the issuer's costs. The interchange fee can be up to 0.2% of the value of the transaction for international debit cards and up to 0.3% for international credit cards. There is no interchange fee for BankAxept.

The card issuer also pays fees to the card networks. In addition, the card issuer may in some cases pay fees to third parties. One example is the fee that card issuers have to pay Apple for payments using the Apple Pay mobile payment platform.

Social costs

The social cost of a payment is the total use of real resources, such as labour and capital, by the parties involved in the payment. The time it takes the payer to make a payment forms part of the cost. Merchant fees are financial transfers between different actors in the economy and do not directly reflect the use of resources. If merchant fees reflect the use of real resources for different payments, there will be a relationship between social costs and merchant fees. Fees reflecting the merchant's costs will then provide an incentive for economically efficient use of resources. Norges Bank regularly conducts cost surveys in the payment system. The previous survey was conducted using data from 2020. Chart 3.4 shows the unit costs for various means of payment at points of sale in 2020. The calculations of social costs painted roughly the same picture of the differences as painted by differences in merchant fees. 23

BankAxept has the lowest unit cost for card payments. International debit cards are somewhat more costly, while international credit cards are by



International debit cards

Chart 3.4 Social costs. 2020. In NOK per payment

ହିଞ୍ଚ ଅଟେ Bank's cost survey for 2020, Norges Bank (2022a).

BankAxept

Ω

International credit cards

far the most expensive. Differences in merchant fees explain much of the difference in unit costs between BankAxept and international debit cards. The comparatively high social cost of credit cards has partly to do with the additional benefits to the payer of using the card, such as deferred payment, insurance and bonus points. The perceived utility of different means of payment is not included in the social costs.

Payment fees give payers an incentive to pay cost-efficiently

When the party selecting a payment service faces fees that reflect the marginal cost of providing payment services, they have an incentive to pay cost-efficiently.

In practice, payment fees in the form of surcharges for card payments are prohibited by EU/EEA rules in the Interchange Fee Regulation (IFR). A merchant is not permitted to charge fees for payments with cards covered by the IFR, which means most international debit and credit cards used by retail customers in Norway. The prohibition of fees for most card payments was introduced for reasons including consumer protection. However, it also means that payers cannot be given a price incentive to choose cost-efficient solutions. This makes it harder to achieve efficient use of resources. For example, the additional benefits that come with credit cards, for which cardholders do not have to pay, may lead to greater use of credit cards than is cost-efficient.

Increased use of international debit cards has pushed up costs in the payment system

Norway was one of the first countries to establish a national debit card system. The BankAxept system has made a considerable contribution in keeping costs down in the Norwegian payment system. Since its launch in 1991, BankAxept's core area has been payments at domestic points of sale. Needs have gradually evolved, and demand has grown for payment solutions that can also be used abroad, for online purchases and for mobile payments. In these areas, international card networks, such as Visa and Mastercard, have made key contributions to the well-functioning payment system we have today.

The increased use of mobile payment solutions has led to BankAxept losing market share in its core area. The average cost of card payments at points of sale has probably therefore risen somewhat. On the other hand, the general public has benefitted from new and attractive ways of paying with phones at points of sale.

Sensible for merchant to preselect card network, but payer must have real option to override

The vast majority of payments at points of sale are still made with physical co-badged cards. When payment is made with a co-badged card, the merchant can preselect in the card terminal which card network is to be used (BankAxept or an international card). This makes an important contribution to the system's cost efficiency. Under the IFR rules, however, the payer must have the opportunity to override the

merchant's selection. The payer can do this using the card terminal. In practice, however, this option is little known and sometimes not even offered. For payments at a physical point of sale, there is little to be gained for the payer anyway from choosing a different card network for a co-badged card than that preselected by the merchant.

Apps other than Apple Pay to have access to user-friendly technology on iPhones

Growth in mobile payments in Norway has probably been hampered somewhat by some card issuers not integrating payments with Apple Pay. One reason for issuers choosing to not integrate with Apple Pay has been that Apple has not permitted payment services other than its own to access its NFC technology. Payments with NFC technology are seen as very user-friendly. Now that Apple has signalled that it will open up its NFC technology to third parties, these card issuers may now integrate the use of Apple Pay.²⁴ The introduction of third-party access may also mean that new and attractive terminal-based mobile payment solutions are developed. Vipps has indicated that it plans to develop an NFC solution for payments at card terminals.

BankAxept for mobile payments will increase cost efficiency

BankAxept has announced a number of initiatives to enable its use for mobile payments. Vipps will probably enable payments with BankAxept in its coming NFC solution.²⁵ There are also plans for the use of Bank-Axept in terminal-based solutions such as Apple Pay and Google Pay.²⁶ Furthermore, large grocery chains in Norway intend to include payment with BankAxept in their customer apps (see discussion on page 36). Depending on pricing, this may offer merchants a less expensive alternative for mobile payments. Additional payment options will also generate competition and so lead indirectly to lower costs.²⁷

It is important for co-badged cards with BankAxept to be made available for mobile payments. In terms of cost efficiency, it is important that payment takes place in the same way as with physical co-badged cards, in the sense that the merchant can recommend/preselect which card network is used. Talks are ongoing between Visa and the Norwegian banking industry on how co-badged cards in digital wallets on mobile phones should function.

3.2 Billing fees are too high

A number of cases of billing fees that are considered unreasonably high have been highlighted in the media in recent years. These have included billing fees for visits to a doctor, parking, road tolls and telephony. From 1 January 2023, a clause was added to the Financial Contracts Act that

²⁴ European Commission (2024a).

²⁵ BankShift (2024).

²⁶ E24 (2023a) and E24 (2023b).

²⁷ BankAxept also has important roles related to payment contingency arrangements and the availability of cash services. BankAxept offers a backup solution that allows payments in a card terminal to work for up to 7 days after the terminal has lost contact with the rest of the payment system. BankAxept also offers in-store cash services, which is a joint service with banks for depositing and withdrawing cash.

limits the fee for issuing a bill to the actual cost of issuing and sending the bill. A similar rule has applied since 2015 to bills for seeing a doctor. Despite these rules, billing fees of up to NOK 100 have been seen.

Based on data from Norges Bank's most recent cost survey, the cost of issuing a bill in 2020 was between NOK 3.1 and NOK 6.4, depending on whether it was sent electronically or by post. ²⁸ This large gap between fees and costs has two effects. One is a transfer of income from the recipient to the issuer. The other is a loss of efficiency when the relative prices of payment services do not reflect differences in social costs. Payment services that are priced too high are chosen disproportionately less as a result of consumers recieving an "incorrect" price signal.

Neither the Financial Contracts Act nor the preparatory work on the Act sets any upper limit on the size of billing fees. By way of comparison, fees for payment reminders are limited to NOK 35 under the Debt Collection Regulations. This means that the fee for a payment reminder can often be much lower than the fee for the original bill, despite the fee for the reminder not only having to cover the cost of the reminder but also serving to compensate for loss of interest and provide encouragement to pay on time.

There are no statistics on how many billers charge fees or what they amount to. The Norwegian Consumer Authority has received numerous complaints about high billing fees and has stated that high fees have become commonplace in many sectors.²⁹ The complaints received by the Consumer Authority mainly concern paper bills, but in some cases also eFaktura electronic invoices and AvtaleGiro direct debits.

In September 2023, the Consumer Authority asked four major billers to document whether the billing fees they charged complied with the Financial Contracts Act. In December 2023, the Consumer Authority wrote to three of these billers that the fees they were charging were higher than permitted by the Financial Contracts Act and gave notice that failure to comply with the Act would result in fines (the fourth biller had already lowered its fees). All three billers have subsequently acceded to the Consumer Authority's demands and either removed their billing fees or reduced them to a maximum of NOK 6.50.³⁰

Like the Consumer Authority, Norges Bank believes that billing fees in the region of NOK 30-100 are far higher than the cost of billing. The signals already sent by the Consumer Authority may mean that other billers also bring their fees in line with the Act. If, however, numerous billers continue to charge fees of this size, the authorities may consider introducing an explicit cap on billing fees as has already been done for payment reminders.

²⁸ Norges Bank (2022a) and Fevolden og Sandal (2023).

²⁹ Consumer Authority (2023).

³⁰ Consumer Authority (2024).

4. Crypto-assets

The value of crypto-assets has been highly volatile and the cypto-asset market has been marked by speculation. A survey conducted by Norges Bank in 2024 shows that 11% of the Norwegian population are crypto-asset holders. The purchase and use of crypto-assets is associated with risk, partly as a result of value fluctuations. New products and services can increase the level of interconnectedness between crypto-assets and traditional financial assets and increase systemic risk. Further regulation may be necessary to mitigate systemic risk from stablecoins as some variants of such assets may fall outside the scope of the new EU/EEA MiCA regulation.

4.1 Market developments and ownership in Norway

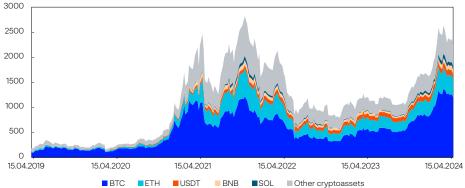
Developments in the value of crypto-assets are marked by speculation

Crypto-assets is a collective term for cryptocurrencies, stablecoins and certain types of tokens.³¹ The market capitalisation of crypto-assets has fluctuated considerably in recent years and has now reached just under USD 2300bn (Chart 4.1). There is no consensus on the fundamental value of a large number of crypto-assets. There is therefore reason to believe that developments in value are still largely driven by speculation and expected investment by new customer groups. Market volatility often occurs around events such as the approval of bitcoin exchange-traded products in the US in January 2024 (discussed in further detail on page 50) and the halving of the award amount of new bitcoins made available for validating bitcoin transactions in April 2024. Bitcoin³²

³¹ In the Ministry of Finance's consultation on the implementation of the MiCA (Markets in Crypto-Assets) regulation into Norwegian law, crypto-assets are defined as "a digital representation of a value or a right that can be transferred and stored electronically using distributed register technology or similar technology", with reference to Article 3(1)(5) of the MiCA Regulation. When crypto-assets are discussed in this section, no decision has been made as to whether they fall under the definition in MiCA. See also Norges Bank (2022b) for more detailed definitions of terms.

³² The crypto-asset Bitcoin was launched in 2009 with the aim of establishing a decentralised payment system without traditional financial intermediaries. A number of other crypto-assets also aspire to be decentralised payment systems.

Chart 4.1: Global market capitalisation of crypto-assets (in billions of USD)



Source: Coinmarketcap

accounts for approximately half of the total market capitalisation of all crypto-assets.

Eleven percent of the Norwegian population are crypto-asset holders

As pointed out in previous reports from Norges Bank,³³ more information is needed on the public's knowledge and use of crypto-assets and what they are used for. The Bank has therefore, assisted by Ipsos, conducted a survey on crypto-assets (see box 4.1).

The survey examines the crypto-asset holdings of private individuals in Norway and provides limited information on overall domestic systemic risk related to crypto-assets. Private individuals' crypto-asset exposure appears to be so low that it has little impact on systemic risk. For each private individual, however, the purchase and use of crypto-assets is associated with risk, owing in part to value fluctuations.

33 See eg Norges Bank (2022b) and Norges Bank (2023b).

Box 4.1 Crypto-assets survey

In January and February 2024, a survey was conducted on the knowledge and use of crypto-assets in Norway.³⁴ The sample was representative of individuals aged 16 years or more across Norway. Fifteen percent of the population have been crypto-asset holders at some point, and 11% are holders in 2024.

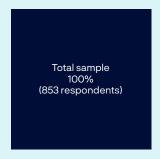
Ninety-six percent of the Norwegian population has heard of crypto-assets. According to the sample, the most well-known crypto assets are bitcoin, Dogecoin and Ether. Bitcoin and Ether are also the crypto-assets that the population is most familiar with as holders. A fairly small percentage of the population is familiar with decentralised finance (DeFi – discussed in more detail on page 46) and stablecoins (13% and 11%, respectively). Very few have made use of DeFi or bought stablecoins (1% and 3%, respectively).

34 Norges Bank (2024a).

The holdings of two out of three current crypto-asset owners amount to NOK 50 000 or less. According to survey results, the market value of crypto-asset holdings held by individuals in Norway is estimated to be at least NOK 35bn in 2024.

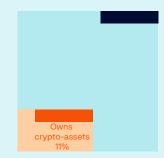
This and other surveys indicate that knowledge about, and ownership of, crypto-assets in Norway is comparable with other advanced economies.³⁵

Chart 4.A Main survey results









Source: Norges Bank

4.2 Crypto-asset regulation

Need for a regulatory strategy for crypto-assets

In recent years, turbulent crypto-asset market developments have highlighted risks and regulatory needs. Even if different incidents have not had systemic effects so far, systemic risk channels have become apparent and systemic risk mechanisms have been validated.

A number of international bodies, such as the Financial Stability Board (FSB) and the European Systemic Risk Board (ESRB), have published reports that highlight systemic risk and the need for regulation.³⁶ A recurrent theme is that systemic risk can arise when crypto-assets reach a certain scale and degree of interconnectedness with the traditional financial system. Rules are therefore needed to safeguard financial stability.

Collapses in a number of crypto-asset systems and ancillary services made it possible to test the scope of existing regulation. In the US, a number of enforcement measures were implemented under both general rules and financial regulation. Many of these cases involved acts of fraud in some form or another.

In June 2023, the EU adopted the Markets in Crypto-Assets Regulation (MiCA), which will gradually enter into force in member countries and come into full effect from December 2024. The regulation covers crypto-

36 FSB (2023) and ESRB (2023).

³⁵ An example is the Financial Conduct Authority (2023), which shows that 91% of the adult population in the UK is aware of crypto-assets and 10% are crypto-asset holders. K33 Research and EY (2024) find that 9% of the adult population in Norway own crypto-assets, compared to an average of 7% in the Nordic countries.

asset issuers, various service providers, such as trading platforms and custodians, and market abuse. Relevant EU authorities are working in tandem to develop secondary regulations.

In Norway, Finanstilsynet is tasked with examining Norwegian implementation of MiCA³⁷, and the Ministry of Finance has conducted a hearing on transposing MiCA into Norwegian law with a consultation closing date of 1 June 2024. In its consultation response³⁸, Norges Bank highlighted the importance of the regulation's enforcement and its further development in order to promote financial stability. Norges Bank cited that the MiCA regulation addresses a number of crypto-asset categories that are subject to regulatory boundaries within the MiCA regulation and across other regulations. A topic of particular concern to Norges Bank is the further development and enforcement of the regulation to limit the scope for circumvention by market participants engaged in activities that may pose systemic risk. Norges Bank will assess in further detail which instruments are provided by these roles so that the central bank can accomplish its mission, and whether additional instruments are needed.

Norges Bank's letter of 1 December 2023 stated the need to evaluate a national regulatory crypto-asset strategy, and whether new separate regulations, beyond those in the EU/EEA, are needed in Norway. In 2023, Norges Bank participated in a working group with Finanstilsynet to shed further light on the need for regulation. Norges Bank has also proposed including crypto-asset and tokenisation regulations in the government's digitalisation strategy.³⁹

Potential systemic risk related to crypto-assets is most prominent in areas with links to traditional finance, and some of these links and related regulatory needs are discussed on page 49.

Additional stablecoin applications may increase systemic risk

Stablecoins are crypto-assets that aim to maintain a stable value against a reference asset, often the US dollar. The largest stablecoins by volume and turnover are issued by firms that back the value with traditional assets, such as bank deposits and securities. At the same time, there are also stablecoins that are backed by crypto-assets and/or algorithmic stabilisation mechanisms. These are often intended to function in a decentralised manner.⁴⁰

The primary role served by stablecoins is as a means of settlement and store of value in crypto-asset-related transactions. They also have a specific role in decentralised finance (DeFi),⁴¹ which comprises different financial services offered through programs (smart contracts) that use

³⁷ Norwegian Government (2023a).

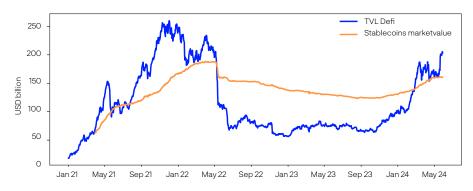
³⁸ Norwegian Government (2024) and Norges Bank (2024b).

³⁹ Norges Bank (2023e).

⁴⁰ See Østbye (2023) for a more detailed description of different types of stablecoins.

⁴¹ ESRB (2023).

Chart 4.2 Market capitalisation of crypto-assets in DeFi applications (Total value locked – TVL) and issued stablecoins



Source: DefiLama

distributed ledger technology (DLT) infrastructures.⁴² In different DeFi services, users can issue stablecoins secured on other crypto-assets and thereby make the crypto-assets more liquid. This is similar to money market funds. Users can also lend stablecoins to different DeFi services that invest in other crypto-assets in order to earn a return. The market value of stablecoins correlates with DeFi activity (Chart 4.2).

A number of stablecoin applications are under development. Circle, which issues the stablecoin USDC, is pursuing inter alia international funds transfers for private individuals. ⁴³ In August 2023, PayPal launched a USD-denominated stablecoin (PYUSD). ⁴⁴ One of the intentions of this initiative is to increase the availability of stablecoins for ordinary payments. Such new applications strengthen the link between crypto-assets and traditional finance.

Stablecoins and their potential systemic role have been the subject of considerable regulatory attention. Facebook's plans for the Libra stablecoin in 2019 (now discontinued) raised many regulatory questions, particularly with regard to the potential scale of Facebook's user base. The collapse of the algorithmic stablecoin USD Terra in May 2022 further highlighted risks and regulatory needs. Before its collapse, USD Terra managed to become the third largest stablecoin in market value. The uncertainty related to the collateralisation of stablecoins has resulted in relatively substantial swings in value, even though median values have remained around the benchmark (see box 4.1).

There may be a number of channels of systemic risk linked to the inability of stablecoins to maintain a stable value. A loss of confidence may cause a run leading to the sale of the assets that back stablecoins. Such sales can have systemic spillovers. The wealth effects of a fall in stablecoin value could also generate systemic risk, particularly if they are held to a significant degree by households and systemically important institutions.

⁴² Smart contracts are computer programs that automate services between parties according to predefined terms. Examples of DeFi can be decentralised exchange platforms, lending platforms, or platforms for trading financial instruments.

⁴³ Circle (2024).

⁴⁴ The market value was USD 300m in January 2024, see Coinmarketcap (2024).

Box 4.1 Stablecoin stability

A large body of literature discusses the stability characteristics of different types of stablecoins.¹ A paper published by the BIS argues that most stablecoins are volatile.²

Chart 4.B shows price developments in USD for some stablecoins pegged to the dollar, for the period between January 2022 and January 2024. The chart shows daily observations. More frequent observations would have shown higher volatility.

As shown in the chart, stablecoins that have been secured on traditional assets (USDT, USDC and TUSD), experienced some volatility. The banking system turmoil in the US in 2023 challenged the stability of the stablecoin USDC as part of its collateral was held in Silicon Valley Bank, which was hit by a crisis in March 2023. DAI, which is backed by crypto-assets, has also experienced volatility. FRAX, which is a partially algorithmic stablecoin, has fluctuated the most. Both FRAX and DAI are partially backed by USDC, ensuring that fluctuations in value are strongly correlated with USDC.





Source: DefiLama

- 1 Ante et al. (2023).
- 2 Kosse et al. (2023).

If a stablecoin plays a major role in the payment system, instability could cause disruptions in scheduled transactions, leading to systemic risk.⁴⁵ An overarching negative consequence of a payment system characterised by different stablecoins that vary in value – and that are not mutually interchangeable at the same value (non-fungible tokens) – is that confidence in the national currency payment system may be weakened.

One of the aims of the MiCA regulation in the EU/EEA is to promote financial stability. MiCA does not use the term stablecoin but addresses two categories of crypto-assets that can be regarded as stablecoins. These have been referred to as asset-referenced tokens (ART) and e-money tokens (EMT). MiCA will entail reserve requirements for

45 FSB (2023) and ESRB (2023).

stablecoin issuers in the EU/EEA area and redemption rights for users. For significant stablecoins, the requirements will be even stricter.

The asset-backing requirements, as proposed in MiCA, can help stablecoins be more robust and be perceived as secure and may thus mitigate systemic risk resulting from loss of confidence. However, if a loss of confidence were to occur, redemption rights combined with a relatively homogenous cover pool that complies with the regulations could increase systemic risk by allowing the rapid realisation of assets. The Bank of England has proposed that an account at the central bank could be an alternative way to secure stablecoins that are of such a size that they are of systemic significance. Providing such accounts would also have other consequences that would merit further evaluation.⁴⁶

Certain types of stablecoins could fall outside the scope of MiCA's special rules on stablecoins or beyond MiCA's scope altogether. This would typically be the case for decentralised stablecoin issuance without intermediaries. One example is when a user posts crypto-assets as collateral on a DLT platform and automatically receives stablecoins. There are probably few stablecoins today that are decentralised in such a way that they fall completely outside the scope of MiCA. However, this could change.

Experience shows that stablecoins claiming to be decentralised can grow rapidly and gain substantial market share in a short period, before collapsing. It is therefore important to assess regulatory instruments to prevent such stablecoins from posing a systemic risk. These instruments may be regulations that prevent such stablecoins from acting as a means of settlement for systemically important payments. This is based on the Principles for Financial Market Infrastructures (PFMI) from the Committee on Payments and Market Infrastructures (CPMI) and the International Organization of Securities Commissions (IOSCO) and is clarified in separate guidelines for stablecoins.⁴⁷

However, this type of regulation alone would not be sufficient to mitigate all systemic risk channels. It is therefore important to explore ways to increasingly hold participants in decentralised systems accountable, and to use existing regulations where possible, such as fraud provisions when information about risk is misleading. Pursuant to Article 142 of MiCA, the European Commission shall prepare a report on the regulation of decentralised finance by 30 December 2024, which will provide more information on how decentralised finance can and should be regulated. In parallel, Norges Bank will continue to assess the risk and regulatory needs associated with stablecoins that are purportedly decentralised.

⁴⁶ Bank of England (2023).

⁴⁷ BIS (2022).

Tokenisation of traditional assets may yield gains but increase systemic risk

An emerging trend affecting crypto-assets is the tokenisation⁴⁸ of traditional assets. These assets have typically been US government debt, lending portfolios and real estate.⁴⁹ The tokenisation of traditional assets can yield benefits in the form of more secure and efficient trading on platforms that use new DLT platforms. An EU regulation (the EU DLT Pilot Regime Regulation) allows financial market infrastructures (FMIs) to experiment with DLT. In the consultation on transposing this regulation into Norwegian law, Norges Bank proposed examining regulatory changes that realise gains related to asset tokenisation.⁵⁰

Today, DeFi is the main area where tokenised traditional assets are used. Market participants can, for example, store their stablecoins using DeFi services that invest in tokenised traditional assets. Tokenised traditional assets can also be used as collateral or stablecoin reserves. Asset tokenisation for use on DeFi platforms creates a new arena where crypto-assets meet traditional finance. Different systemic incidents in DeFi, such as those leading to a rapid sale of assets in response to a loss of confidence, may have a more pronounced impact on the traditional economy if such sales also include traditional assets. This could increase systemic risk related to crypto-assets.

US Crypto-asset ETPs are a new systemic risk channel

On 10 January 2024, the US Securities and Exchange Commission (SEC) approved a number of applications for the listing and trading of spot bitcoin exchange traded products (ETPs) in the US.⁵¹ The change provides a new opportunity for investors to gain exposure to crypto-assets through traditional financial instruments, without significantly relating to the underlying technology. To the extent ETPs make holding crypto-assets more attractive for institutions and other investors, the systemic risk posed by crypto-assets may increase. The SEC's approval of the ETPs is subject to the establishment of regulation to counteract market abuse. In isolation, this may reduce volatility and systemic risk resulting from the collapse of manipulated value increases. However, the approval may also increase the incentives to engage in certain forms of market abuse, including front-running ahead of a high volume of orders.

Crypto-asset ETPs also have some inherent elements that can increase systemic risk compared with direct spot market purchases. A loss of confidence could lead to a run on an ETP and loss of confidence in the issuing institution. The resulting crypto-asset liquidation could amplify market volatility and systemic effects. Norges Bank will closely monitor the extent to which ETPs and other crypto-asset-based financial products affect systemic risk and any regulatory needs to safeguard financial stability.

⁴⁸ The tokenisation process is explained in Section 2.3.

⁴⁹ The Block (2023) and Galaxy (2024).

⁵⁰ The Government (2023b).

⁵¹ SEC (2024).

5. Requirement to use central counterparties in the EU

The mandatory use of central counterparties (CCPs) for clearing derivatives was introduced in the EU after the financial crisis. Most interest rate derivatives are centrally cleared in the UK. In April this year, the regulation was amended to reduce the EU's dependence on third country CCPs, such as the UK. One of the amendments requires larger market participants to use CCPs domiciled in the EU. Larger Scandinavian market participants must also start to clear some of their interest rate derivatives in EU CCPs.

CCPs were used after the financial crisis to reduce systemic risk

The 2007-2009 financial crisis revealed the need for new regulation of the derivatives market. Market participants had large derivative exposures, and several large participants defaulted on their contractual obligations in the derivatives market. In 2009, the G20 finance ministers decided that eligible derivatives should be cleared in CCPs. In the EU, this requirement was introduced through the European Markets Infrastructure Regulation⁵² (EMIR) in 2012.

A CCP enters into a trade between buyer and seller and becomes the counterparty for both. The original contract is replaced by two new contracts: one between the buyer and the CCP, and one between the seller and the CCP. The parties to the transaction will not be exposed to each other, but to the CCP instead. See box 5.1.

Of all the types of derivatives that are cleared through CCPs, OTC interest rate derivatives⁵³ have the greatest impact on the Norwegian financial

⁵² The European Market Infrastructure Regulation (EMIR). Regulation (EU) No 648/2012 of the European Parliament and of the Council of 4 July 2012 on OTC derivatives, central counterparties and trade repositories. In line with the obligations in the EEA Agreement, EMIR was transposed into Norwegian law in 2017 (cf Section 17 subsection 1 of the Securities Trading Act).

⁵³ OTC is an abbreviation for "over the counter". For more detailed information, see box 5.2.

sector. A UK CCP, LCH Ltd, clears more than 90% of OTC interest rate derivatives globally and most of the OTC derivatives in the EU.

Requirement to use CCPs in the EU will primarily affect larger market participants

After the UK left the EU, the European Commission has stated that the EU should reduce its dependence on third country CCPs. The Commission has pointed out, for example, that regulators outside the EU may make extraordinary decisions in a crisis without involving the EU and without considering the impact on financial stability in the EU.⁵⁴ In December 2022, the Commission proposed a revision of EMIR (EMIR 3.0)⁵⁵ requiring the use of CCPs domiciled in the EU. The requirement mainly affects banks that clear large volumes of interest rate derivatives denominated in EUR, but also other market participants with high activity in the derivative markets may be affected.⁵⁶

The requirement to hold an active account at an EU CCP will apply to participants of clearing services that the European Securities and Markets Authority (ESMA) assesses to be of substantial importance for financial stability in the EU or member countries. ESMA has identified three such clearing services: the SwapClear service provided by LCH Ltd for interest rate derivatives denominated in EUR and PLN, and the clearing services at ICE Clear Europe Ltd denominated in EUR for credit default swaps (CDR) and short-term interest rates (STIR).⁵⁷

Counterparties with a notional clearing volume outstanding of more than EUR 6bn in such derivative contracts are required to open an account with an EU CCP and clear a representative selection of their derivatives in such an account. Counterparties with a notional clearing volume outstanding of less than EUR 6bn but more than EUR 3bn in such derivatives are required to open an account with an EU CCP to allow it to be used swiftly in a contingency situation.⁵⁸

ESMA will prepare detailed regulatory technical standards (RTS) for which derivatives are required to be cleared in an EU CCP within six months of EMIR 3.0 entering into force. The design of the RTSs will have an impact on the final scope of the active account requirement. In the longer term, EMIR can also be amended based on ESMA's assessments and recommendations.⁵⁹

In the Norwegian financial sector, the derivatives market⁶⁰ primarily consists of OTC interest rate derivatives. The requirement does not apply to OTC interest rate derivatives denominated in NOK, which are the most

- 54 European Commission (2024b).
- 55 European Commission (2022).
- 56 Under EMIR, both financial and non-financial institutions can be affected, covered-bond mortgage companies are exempt from the clearing requirement. For more information, see European Council (2024).
- 57 ESMA (2021).
- 58 European Council (2024).
- 59 Eighteen months after EMIR 3.0 enters into force, ESMA will send an assessment to the European authorities regarding the extent to which the requirement to hold an active account has reduced the EU's exposure to third country CCPs. Six months later, the European Commission may publish its own report, which may include proposed amendments to EMIR 3.0. See European Council (2024), paragraph10c.
- 60 Around 60-80%.

Kapittel 5

traded derivatives for Norwegian market participants. OTC interest rate derivatives denominated in EUR are also important for Norwegian participants, however, only the very largest Norwegian participants will exceed the clearing threshold to open an account in the EU.

From a Norwegian perspective, the requirement to use CCPs domiciled in the EU has some disadvantages. The derivatives market in the EU is less liquid than in the UK. As the banks participating in LCHs SwapClear service are global banks, finding counterparties for derivative contracts is easier. The high concentration of trades at one venue also leads to a very high netting effect. Finally, if losses are accrued related to the CCP, these losses can be distributed among global participants. On the other hand, it can be beneficial to hold accounts at several different CCPs should a larger failure arise in one of them. The risk associated with using clearing services in the UK seems low. CCPs in the UK are subject to regulation and supervision comparable to the EUs regulation and supervision. Furthermore, experience has shown that LCH has coped well with the market stress that has arisen in recent years.

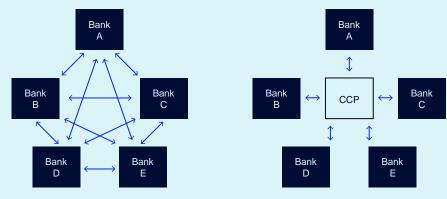
61 An entity can become liquidity – squeezed to the tune of x billion if it has a debit position of x billion against a CCP, and a credit position of y billion against another CCP. If all trades are cleared at the same CCP, the squeeze on the entity's liquidity will be less, x-y billion, because the positions are netted.

Box 5.1 Facts about CCPs

A CCP enters into a trade between buyer and seller and becomes the counterparty for both parties. The original contract is replaced by two new contracts: one between the buyer and the CCP, and one between the seller and the CCP. The parties to the transaction will not be exposed to each other, but to the CCP instead (Chart 5.1).

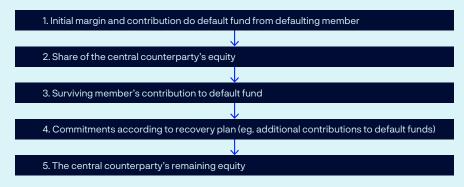
A CCP requires CCP members to deposit margins and pay contributions to a default fund to cover losses if a member defaults. The losses are normally covered by the default fund contribution paid in by the defaulting member, but in the event of large losses, the CCP's own equity and default fund contributions paid in by the other participants are also used (Chart 5.2).





Source: Norges Bank

Chart 5.2 Illustration of the CCP default waterfall



Source: Norges Bank

If the losses are larger than what is available via the default waterfall (less than once every five years on average), the CCP will implement its recovery plans. Such plans normally include provisions on how the CCP will distribute losses between the participants and the CCP. Extra capital can be obtained by requiring additional contributions from the participants or through variation margin gains haircutting (VMGH), for example.

In a more severe scenario where losses cannot be covered by the recovery plan (less than once every ten years on average), a CCP can be put under resolution. The national resolution authority then takes over the CCP. This involves, for example, deciding how the CCP's losses are distributed. A well-executed resolution promotes financial stability.

CCPs often operate in more than one country. To ensure that CCPs take sufficient account of the loss risk they face, the authorities have introduced close monitoring and extensive cross-border collaboration (colleges). Colleges have also been set up for the resolution of CCPs. The Norwegian authorities participate in colleges for three central counterparties that are active in the Norwegian securities market.

Box 5.2 Concepts in derivatives markets

Derivatives: Contracts for the purchase and sale of financial instruments that derive their value from other underlying assets. Examples of derivatives are interest rate derivatives and FX swaps.

OTC derivatives: Trading of derivatives that are not carried out on a stock exchange. Instead, OTC derivatives are settled between the counterparties directly and are often traded through a dealer network.

Variation margin: Reflects the value of the contract given the most recent prices. The counterparty with a negative market value must post variation margin to the CCP, while the counterparty with a positive position receives the variation margin.

Initial margin: Amounts (cash and securities) that are collected and are intended to cover potential changes in the value of a counterparty's position from the time the counterparty is in *default* until the position can be closed. Initial margins are typically posted when contracts are entered into, but in the event of large price movements, increased initial margin may be called over the tenor of the derivative.

Aldasoro, Doerr, Gambacorta, Garratt and Wilkens (2023). "The tokenisation continuum", BIS Bulletin No 72, April 2023. https://www.bis.org/publ/bisbull72.pdf

Alstadheim (2023). "Om økt bruk av kryptovalutaer og risiko for valutasubstitusjon i Norge" [Concerning the increased use of cryptocurrencies and the risk of currency substitution in Norway], Bankplassen blogg, September 2023 (in Norwegian only). August 2023. https://www.norges-bank.no/bankplassen/arkiv/2023/om-okt-bruk-av-kryptovalutaer-og-risiko-for-valutasubstitusjon-i-norge/

Ante et al. (2023). "A Systematic Literature Review of Empirical Research on Stablecoins", January 2023. https://www.mdpi.com/2674-1032/2/1/3

BankShift (2024). "Rune Garborg: – Nå åpnes hele Europa for enkle betalinger med Vipps Mobilepay", [Rune Garborg: – The whole of Europe is now being opened up for simple payments via Vipps Mobilepay], January 2024 (in Norwegian only). https://www.bankshift.no/nyheter/rune-garborg-na-apnes-hele-europa-for-enkle-betalinger-med-vipps-mobilepay/305568

Bank of England (2023). "Regulatory regime for systemic payment systems using stablecoins and related service providers", November 2023. https://www.bankofengland.co.uk/paper/2023/dp/regulatory-regime-for-systemic-payment-systems-using-stablecoins-and-related-service-providers

Bank of England and HM Treasury (2023). "The digital pound: a new form of money for households and businesses?", February 2023. https://www.bankofengland.co.uk/paper/2023/the-digital-pound-consultation-paper

Bank of England and HM Treasury (2024). "Response to the Bank of England and HM Treasury Consultation Paper – The digital pound: A new form of money for households and businesses?", January 2024. https://www.bankofengland.co.uk/paper/2024/responses-to-the-digital-pound-consultation-paper

Bernhardsen and Kloster (2023). "Digitale sentralbankpenger – konsekvenser for likviditetsstyringen og pengepolitikken" [Digital central bank currency – consequences for liquidity management and monetary policy"], December 2023 (in Norwegian only). https://www.norges-bank.no/aktuelt/nyheter-og-hendelser/Signerte-publikasjoner/Staff-Memo/20232/sm-19-2023-dsp/

BIS (2022). "CPMI and IOSCO publish final guidance on stablecoin arrangements confirming application of Principles for Financial Market Infrastructures", July 2022. https://www.bis.org/press/p220713.htm

BIS (2023). Annual Economic Report 2023, Chapter III, June 2023. https://www.bis.org/publ/arpdf/ar2023e3.htm

The Block (2023). "2024 Digital Assets Outlook", December 2023. https://www.theblock.co/post/268440/2024-digital-assets-outlook

Circle (2024). "State of the USDC Economy", January 2024, https://www.circle.com/reports/state-of-the-usdc-economy

Coinmarketcap (2024). "PayPal USD price", January 2024. https://coinmarketcap.com/currencies/paypal-usd/

The Consumer Authority (2023). "Forbrukertilsynet undersøker om størrelsen på teleselskapenes fakturagebyr er lovlig, september 2023" [The Consumer Authority is investigating whether telecommunication companies' billing fees are legal], September 2023 (in Norwegian only). https://www.forbrukertilsynet.no/forbrukertilsynet-undersoker-omstorrelsen-pa-teleselskapenes-fakturagebyr-er-lovlig

The Consumer Authority (2024). "Sette ned fakturagebyr etter varsel" [Reduction in billing fees after receiving notice], February 2024 (in Norwegian only). https://www.forbrukertilsynet.no/sette-ned-fakturagebyr-etter-varsel

CPMI-IOSCO (2012). Principles for financial market infrastructures, April 2012. https://www.bis.org/cpmi/publ/d101a.pdf

ECB (2023a). "Eurosystem proceeds to next phase of digital euro project", press release, October 2023. https://www.ecb.europa.eu/press/pr/date/2023/html/ecb.pr231018~111a014ae7.en.html

ECB (2023b). "Eurosystem to explore new technologies for wholesale central bank money settlement," press release, April 2023. https://www.ecb.europa.eu/press/pr/date/2023/html/ecb.pr230428~6a59f44e41.en. httml

ESMA (2021). "ESMA publishes results of its assessment of systemically important UK Central Counterparties", December 2021. https://www.esma.europa.eu/press-news/esma-news/esma-publishes-results-its-assessment-systemically-important-uk-central

ESRB (2023). "Crypto-assets and decentralised finance. Systemic implications and policy options", May 2023. https://www.esrb.europa.eu/pub/pdf/reports/esrb.crypto-assetsanddecentralisedfinance202305~97 92140acd.en.pdf?853d899dcdf41541010cd3543aa42d37

European Commission (2022). Proposal for a REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL amending Regulations (EU) No 648/2012, (EU) No 575/2013 and (EU) 2017/1131 as regards measures to mitigate excessive exposures to third-country central counterparties and improve the efficiency of Union clearing markets, December 2022. https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:52022PC0697

European Commission (2024a). "Antitrust: Commission seeks feedback on commitments offered by Apple over practices related to Apple Pay", press release, January 2024. https://ec.europa.eu/commission/presscorner/detail/en/ip_24_282

European Commission (2024b). "Speech by Commissioner McGuinness at Eurex Derivatives Forum Frankfurt 2024", speech, February 2024. https://ec.europa.eu/commission/presscorner/detail/en/speech_24_1102

European Council (2024). Proposal for a REGULATION OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL amending Regulations (EU) No 648/2012, (EU) No 575/2013 and (EU) 2017/1131 as regards measures to mitigate excessive exposures to third-country central counterparties and improve the efficiency of Union clearing markets, February 2024. https://data.consilium.europa.eu/doc/document/ST-6344-2024-INIT/en/pdf

E24 (2023a). "Nå skal alle kunne betale med app på butikken" [Now everyone should be able to pay with an app at the grocery store], November 2023 (in Norwegian only). https://e24.no/privatoekonomi/i/zEKa1O/naa-skal-alle-kunne-betale-med-app-paa-butikken?referer=https%3A%2F%2Fwww.aftenposten.no

E24 (2023b). "BankAxept blir tilgjengelig i Apple Pay" [BankAxept becomes available in ApplePay], May 2023 (in Norwegian only). https://e24.no/norsk-oekonomi/i/xgXJ6j/bankaxept-blir-tilgjengelig-i-apple-pay

Fevolden and Sandal (2023). "Er fakturagebyrene for høye?" [Are invoice charges too high?], Bankplassen blogg, September 2023 (in Norwegian only). https://www.norges-bank.no/bankplassen/arkiv/2023/hvor-hoye-bor-fakturagebyrer-vare/

Financial Conduct Authority (2023). "Research Note: Crypto-assets consumer research 2023 (Wave 4)", June 2023. https://www.fca.org.uk/publication/research-notes/research-note-crypto-asset-consumer-research-2023-wave4.pdf

Finance Norway (2024). "Omlegging av minibankgebyrer" [Change of ATM fees], February 2024 (in Norwegian only). https://www.finansnorge.no/ artikler/2024/02/omlegging-av-minibankgebyrer/

The Finnish government (2023). "Finland conducts financial sector resilience exercise with US and regional partners", press release, September 2023. https://valtioneuvosto.fi/en/-/10623/finland-conducts-financial-sector-resilience-exercise-with-us-and-regional-partners

FSB (2023). "The Financial Stability Risks of Decentralised Finance", February 2023. https://www.fsb.org/wp-content/uploads/P160223.pdf

Galaxy (2024) "Watch this space. 2024: A consequential year for crypto". January 2024. https://glxy.galaxy.com/hubfs/Research/Watch_This_Space_2024.pdf

Handelswatch (2024). "Dagligvareaktører vil bruke mobilen til digital betaling" [Grocery chains want to be able to use mobile digital payments], November 2023 (in Norwegian only). https://handelswatch.no/nyheter/dagligvarer/article16569041.ece

Kosse and Mattei (2023). "Making headway – Results of the 2022 BIS survey on central bank digital currencies and crypto", BIS Papers No 136. July 2023. https://www.bis.org/publ/bppdf/bispap136.pdf

Kosse et al. (2023). "Will the real stablecoin please stand up?" BIS Papers No. 141, November 2023. https://www.bis.org/publ/bppdf/bispap141.pdf

K33 Research and EY (2024). "Nordic crypto adoption survey 2024", April 2024. https://assets.ey.com/content/dam/ey-sites/ey-com/no_no/news/2024/ey-nordic-crypto-adoption-survey-2024.pdf

Norges Bank (2021). Financial Infrastructure Report 2021, May 2021. https://www.norges-bank.no/en/news-events/news-publications/ Reports/Financial-Infrastructure-Report/financial-infrastructure-2021/

Norges Bank (2022a). "Costs in the Norwegian payment system 2020", Norges Bank Papers 3/2022, May 2022. https://www.norges-bank.no/en/news-events/news-publications/Reports/Norges-Bank-Papers/2022/memo-32022-kostnader/

Norges Bank (2022b). Financial Infrastructure Report 2022, May 2022. https://www.norges-bank.no/en/news-events/news-publications/ Reports/Financial-Infrastructure-Report/financial-infrastructure-2022/

Norges Bank (2023a). Norway's financial system 2023, June 2023. https://www.norges-bank.no/en/news-events/news-publications/Reports/ norways-financial-system/2023-nfs/

Norges Bank (2023b). Financial Infrastructure Report 2023, May 2023. https://www.norges-bank.no/en/topics/financial-stability/financial-infrastructure/2023/

Norges Bank (2023c). "Central bank digital currency – final report for project Phase 4", Norges Bank Papers 2/2023, December 2023. http://www.norges-bank.no/en/news-events/news-publications/Reports/
Norges-Bank-Papers/2023/memo-22023-dsp-rapport-fase-4/

Norges Bank (2023d)." Central bank digital currency – experimental testing in project Phase 4", Norges Bank Papers 3/2023, December 2023. https://www.norges-bank.no/en/news-events/news-publications/ Reports/Norges-Bank-Papers/2023/papers-32023-cbdc-testing/

Norges Bank (2023e). "Innspill til ny nasjonal digitaliseringsstrategi" [Input on new national digitisation strategy], Letter of 1 December 2023 (in Norwegian only). https://www.regjeringen.no/globalassets/departementene/kdd/aif/norges-bank-innspill-til-digitaliseringsstrategi.pdf

Norges Bank (2024a). "Research on crypto-assets in Norway", Norges Bank Papers 2/2024, June 2024. https://www.norges-bank.no/en/news-events/news-publications/Reports/Norges-Bank-Papers/2024/memo-2-2024-crypto-assets/

Norges Bank (2024b) "Høringssvar – Forslag til gjennomføring av forordning (EU) 2023/1114 om markeder for kryptoeiendeler (MiCA) og av forordning (EU) 2023/1113 (TFR II) i norsk rett" [Consultation response – proposal for the implementation of Regulation (EU) 2023/1114 on Markets in Crypto-assets (MiCA) in Norway and of Regulation (EU) 2023/1113 (TFR II) in Norwegian law], May 2024 (in Norwegian only). https://www.regjeringen.no/contentassets/149a865c1ae54db1b632f03589f8b1c1/norges_bank.pdf?uid=Norges_Bank

Norwegian Government (2023a). "Finanstilsynet skal utrede nye regler knyttet til kryptoaktiva (MiCA og TFR II)" [Finanstilsynet to investigate new rules related to Crypto-assets (MiCA and TFR II)], October 2023 (in Norwegian only). https://www.regjeringen.no/no/aktuelt/finanstilsynet-skal-utrede-nye-regler-knyttet-til-kryptoaktiva-mica-og-tfr-ii/id2999334/

Norwegian Government (2023b). "Consultation on the implementation of the DLT regulation in Norwegian law" (Høring om gjennomføring av DLT-forordningen i norsk rett), October 2023 (in Norwegian only). https://www.regjeringen.no/no/dokumenter/horing-om-gjennomforing-av-dlt-forordningen-i-norsk-rett/id3002843/

Norwegian Government (2024). "Høring – forslag til gjennomføring av forordning (EU) 2023/1114 om markeder for kryptoeiendeler (MiCA) og av forordning (EU) 2023/1113 (TFR II) i norsk rett" [Consultation – proposal for the implementation of regulation (EU) 2023/1114 on markets in crypto-assets (MiCA) and regulation (EU) 2023/1113 (TFR II) in Norwegian law], March 2024 (in Norwegian only). https://www.regjeringen.no/no/dokumenter/horing-forslag-til-gjennomforing-av-forordning-eu-20231113-tfr-ii-i-norsk-rett/id3028064/

SEC (2024). "Statement on the Approval of Spot Bitcoin Exchange-Traded Products", January 2024. https://www.sec.gov/news/statement/gensler-statement-spot-bitcoin-011023

Swiss National Bank (2023). "SNB launches pilot project with central bank digital currency for financial institutions", Press release, November 2023. https://www.snb.ch/en/publications/communication/press-

releases/2023/pre_20231102

Syrstad (2023). "Innføring av digitale sentralbankpenger – Nødvendige lovendringer" [Introduction of digital central bank currency – Necessary legislative changes], Norges Bank Staff Memo 4/2023, February 2023 (in Norwegian only). https://www.norges-bank.no/aktuelt/nyheter-og-bendelser/Signerte-publikasjoner/Staff-Memo/20232/sm-4-2023-dsp/

Østbye (2023). "Hvem er ansvarlig for ustabile stablecoins?" [Who is responsible for unstable stablecoins?], Bankplassen blogg, December 2023 (in Norwegian only). https://www.norges-bank.no/bankplassen/arkiv/2023/hvem-er-ansvarlig-for-ustabile-stablecoins/

References

Appendix Tables

TABLE 1 Average daily turnover in clearing and settlement systems (transactions)

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
NICS											
NICS Gross	659	624	772	980	1 021	1567	1859	2 028	2 278	2 483	2 419
NICS Net (million)	8.2	8.7	9.1	9.5	9.9	10.5	11.1	10.1	9.7	10.0	10.0
NICS Real1								333 255	510 180	583 183	588 816
NBO											
Total number of transactions	1406	1367	1565	1835	1958	2 555	2 745	2 935	3 181	3 540	3 782
RTGS Gross transactions excl. NICS	595	592	658	700	793	841	859	930	920	898	1182

 $^{^{\}rm 1}$ $\,$ The daily average for NICS Real is calculated using the number of calendar days.

 $Sources: The \ figures \ under \ NICS \ are \ from \ Bits. \ The \ figures \ under \ NBO \ are \ from \ Norges \ Bank.$

TABLE 2 Average daily turnover in clearing and settlement systems (in billions of NOK)

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
NICS	253.5	262.8	285.9	284.1	297.0	315.3	323.2	347.0	351.7	408.7	417.5
NICS Gross	136.0	140.9	160.1	158.7	163.3	175.2	176.0	196.1	189.3	232.4	236.2
NICS Net	117.5	121.9	125.8	125.4	133.7	140.1	147.2	150.6	162.0	175.8	180.9
NICS Real1								0.2	0.4	0.4	0.4
NBO	188.3	198.0	219.3	221.2	235.8	247.6	259.3	458.1	342.9	338.6	355.0
NICS Gross	135.2	140.8	157.5	156.1	159.0	172.2	158.0	178.5	170.3	203.0	204.9
RTGS Gross transactions excl. NICS	38.5	42.5	46.0	40.4	42.1	57.3	81.7	261.5	151.7	114.0	123.5
NICS Net	10.3	10.8	11.9	12.4	13.1	13.3	13.5	13.4	14.6	12.1	15.8
NICS Real1								0.0	0.0	0.0	0.0
VPO and Oslo Clearing2	4.2	3.9	3.8	3.7	4.2	4.8	6.0	4.7	6.2	9.5	10.8
VPO	4.2	3.9	3.8	3.6	4.2	4.8	6.0	4.7	6.2	9.5	10.8
Oslo Clearing3	0.0	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-

 $^{^{\}rm 1}$ $\,$ The daily average for NICS Real is calculated using the number of calendar days.

 $Sources: The \ figures \ under \ NICS \ are \ from \ Bits. \ The \ figures \ under \ NBO \ are \ from \ Norges \ Bank.$

 $^{^2}$ $\,$ Legally integrated with SIX x-clear from May 2015.

 $^{^3}$ $\,$ From 1 August 2021, clearings from SIX x-clear are no longer settled in NBO

TABLE 3 Number of participants in clearing and settlement systems (at year-end)

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Norges Bank's settlement system (NBO): Banks with an account in Norges Bank	128	131	129	129	124	127	129	122	118	118	111
Norges Bank's settlement system (NBO): Banks with retail net settlement in Norges Bank	22	21	22	22	21	21	21	21	21	21	20
DNB	98	97	94	94	93	92	90	87	86	83	82
SpareBank 1 SMN	11	11	11	11	11	10	10	10	9	8	7
Norwegian Interbank Clearing System (NICS)	131	130	128	128	125	124	122	119	118	114	111

Source: Norges Bank



Norges Bank Financial Infrastructure Report 2024 Oslo 2024

Address: Bankplassen 2

Postal address: P.O. Box 1179 Sentrum, N-0107 Oslo, Norway

Phone: 22 31 60 00

E-mail: central.bank@norges-bank.no

www.norges-bank.no

Editor: Ida Wolden Bache

Design: TRY Layout: Aksell AS ISSN 1894-8634